

## Meng Yan (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Monday, 17 July 2023 10:53 am  
**To:** Apple Sim; admin-d; assignments; SUR  
**Cc:** Cheng, Jia Yi; Auto United; Wong, Seok Hiang Betty; Han, Bernard  
**Subject:** LKK \ CMTD2302784/JYC | ACCIDENT ON 12/07/2023 INVOLVING SKT961R / SLQ760H

Without Prejudice

Dear Apple,

We refer to your email reply and agreed to appoint **LKK AUTO** to conduct the to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyor to survey **SKT961R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Jia Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg).

**\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).**



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Apple Sim <apple.autounited@gmail.com>

**Sent:** Monday, July 17, 2023 10:37 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; Auto United <autounitedsg@gmail.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

**Subject:** Re: LIA/EST/SUV \ CMTD2302784/JYC | ACCIDENT ON 12/07/2023 INVOLVING SKT961R / SLQ760H

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Grace,

Please appoint LKK Auto pre-repair inspection of our client's vehicle.

Thank you.

Regards ,

**Apple**

**AUTO UNITED SG PTE LTD**

**13 KAKI BUKIT ROAD 4 ,**

#03-29 BARTLEY BIZ CENTRE  
SINGAPORE 417807  
Tel : 6844 1184 / 9427 9394

On Mon, Jul 17, 2023 at 10:33 AM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Without Prejudice

Dear Apple,

We refer to your email.

If you are willing to provide us with the repair estimate, we will appoint our in-house surveyor to inspect your client's vehicle.

If you are not prepared to provide us with the repair estimate, we appoint **LKK Auto** to conduct pre-repair inspection of your client's vehicle.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D: 6329 5170 | T: 6461 6555**

**\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg) .**



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>

**Sent:** Friday, July 14, 2023 5:15 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Cheng, Jia Yi <[jiayi.cheng@sompo.com.sg](mailto:jiayi.cheng@sompo.com.sg)>; Auto United <[autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>

**Subject:** Re: LIA/EST/SUV \ CMTD2302784/JYC | ACCIDENT ON 12/07/2023 INVOLVING SKT961R / SLQ760H

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Sir/Mdm,

Please advise us of liability and let us have your surveyors list .  
Kindly revert back to us as soon as possible.  
Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394

On Fri, Jul 14, 2023 at 2:49 PM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Without Prejudice

Our Reference : CMTD2302784/JYC

Your Reference: SKT961R

Dear Apple,

We acknowledged receipt of your client's report.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/** [jiayi.cheng@sompo.com.sg](mailto:jiayi.cheng@sompo.com.sg)

Kindly advise when your client will be leaving the vehicle at your premises for the day.

Please email in your survey request to us 1 day in advance and will arrange our in-house Mr. Teo to attend.

Meanwhile, please let us have a copy of the estimate for our perusal.

-----  
Aside to Jia Yi,

Please assist on the liability request from *Auto United SG Pte Ltd*.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

**\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg).**

**\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Apple Sim <[apple.autounited@gmail.com](mailto:apple.autounited@gmail.com)>  
**Sent:** Thursday, July 13, 2023 4:55 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Auto United <[autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)>  
**Subject:** ACCIDENT ON 12/07/2023 INVOLVING SKT961R / SLQ760H

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Sir/Mdm,

Your ref : SLQ760H

Our ref : SKT961R

Enclosed herewith attached our client GIA report for your reference.

Please advise us of liability and OIC

Kindly revert back to us as soon as possible.

Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394