

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Monday, 17 July 2023 11:36 AM
To: Motor Claims (Allianz Insurance Singapore); Admin A
Cc: assignments
Subject: RE: Re: FW: PRS for our client's vehicle SHD 4575 R and your insured's vehicle SMY 1942 P on 09.07.2023

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Saturday, July 15, 2023 12:57 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: Re: FW: PRS for our client's vehicle SHD 4575 R and your insured's vehicle SMY 1942 P on 09.07.2023

Internal

Your ref: SHD 4575 R

Our ref: SMY1942 P

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

BIFROST AUTO PTE LTD

Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Mr Yee @ O: 62436687

Thank you.

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Saturday, 15 July 2023 10:17 am
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>
Subject: [EXT] Re: FW: PRS for our client's vehicle SHD 4575 R and your insured's vehicle SMY 1942 P on 09.07.2023

Without Prejudice

Dear Shanti

Our client selects

- LKK Auto Consultants Pte Ltd

Taxi at workshop.

Please make the necessary assignment.

Thank you and Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Sat, 15 Jul 2023 at 10:07, Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SHD 4575 R

Our Ref: SMY 1942 P

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd
- RT APPRIASAL PTE LTD

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Friday, 14 July 2023 1:58 pm
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: [EXT] PRS for our client's vehicle SHD 4575 R and your insured's vehicle SMY 1942 P on 09.07.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Kok Ngee, to notify you of the aforesaid accident involving our client's vehicle SHD 4575 R and your insured's vehicle SMY 1942 P on 09.07.2023.

Please find enclosed our client's LTA Search, Police report and GIA Report.

This serves as a **NOTICE** that we are claiming against SMY 1942 P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **13.07.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the

stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687