

## Meng Yan (LKK Auto)

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**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Friday, 14 July 2023 5:11 pm  
**To:** Jacqui Wong; ERGO Insurance Pte. Ltd. (Claims Department); 'Jennifer Guay'; Mei Kwan (LKKAuto); Admin A; admin-d  
**Cc:** 'David Mong'; 'BenZ mong'  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120932-2023(jw) YOUR REF: SKH5599J  
**Attachments:** image005.wmz

Dear Jacqui,

**\*\*please let us have your client's GIA report for registration, our insured has not lodged report till to date\*\*.**

Hi LKK

Officer-in-Charge : TBA

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

**Data Classification: Confidential, C3**

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Jacqui Wong <jacquiwong@visionlawllc.com>

**Sent:** Friday, 14 July 2023 5:00 pm

**To:** Ivy Yong <ivy.yong@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

**Cc:** 'David Mong' <hhmotor@outlook.com>; 'BenZ mong' <benz\_mong@hotmail.com>

**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120932-2023(jw) YOUR REF: SKH5599J

Dear Sir,

**PRE-REPAIR SURVEY**

**CLAIMANT: MOHAMAD KHANIZ BIN OMAR**

**ACCIDENT INVOLVING SNC 8920 K & SKH 5599 J ON 14<sup>TH</sup> JULY 2023 AT ALONG MARINA WAY AT ABOUT 11:50 HOURS**

We refer to your email dated 14<sup>th</sup> July 2023.

We confirmed that both parties are agreeable to appoint **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for the Survey of our client's vehicle no. **SNC 8920 K**.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

**Venue** : **HUAT HOCK MOTOR WORKSHOP**  
Blk 3012 Bedok North Avenue 4  
#01-2054  
Singapore 489978

**Contact** : Mr Benz (98263234)

Please let us hear from you soon.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

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| For Surveyor   |
| Please initial here after completion of pre-repair survey.<br>Thank you. |
| Appointed Surveyor: _____<br>Name & Signature                            |
| Contact: _____   |
| Date & Time _____  |
| _____  |
| Surveyor during repair: _____  |
| Date & Time: _____   |
| _____  |
| Surveyor after repair: _____   |
| Date & Time: _____   |

**From:** Ivy Yong [<mailto:ivy.yong@ergo.com.sg>]  
**Sent:** Friday, 14 July, 2023 3:38 PM  
**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>  
<[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>  
**Cc:** David Mong <[hhmotor@outlook.com](mailto:hhmotor@outlook.com)>; 'Ben'  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-SNC892

[ergo.com.sg](mailto:ivy.yong@ergo.com.sg); 'Jennifer Guay'

Dear Jacqui,

**\*\*please let us have your client's GIA report for registration, our insured has not lodged report till to date\*\*.**

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company     | Surveyor Name |
|--------------------|---------------|
| Priority           | Jeffrey Ong   |
| Perfect Automobile | Gary Chuah    |

|                   |                     |
|-------------------|---------------------|
| LKK               | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim         |
| Appraiser VP      | Victor              |

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197

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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Sent:** Friday, 14 July 2023 2:54 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; 'Dillen Selvarajoo' <[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>  
Cc: David Mong <[hhmotor@outlook.com](mailto:hhmotor@outlook.com)>; 'BenZ mong' <[benz\\_mong@hotmail.com](mailto:benz_mong@hotmail.com)>  
Subject: RE: OUR REF: AW1-jgv-ins-H40-SNC8920K-2023(jw) YOUR REF: SKH5599J

**ERGO INSURANCE PTE LTD**  
**Attention: Motor Claim Department**

Dear Sir,

**PRE-REPAIR SURVEY**  
**CLAIMANT: MOHAMAD KHANIZ BIN OMAR**  
**ACCIDENT INVOLVING SNC 8920 K & SKH 5599 J ON 14<sup>TH</sup> JULY 2023 AT ALONG MARINA WAY AT ABOUT 11:50 HOURS**

We are instructed by **MOHAMAD KHANIZ BIN OMAR** to notify you of a road accident on on **14<sup>TH</sup> JULY 2023 AT ALONG MARINA WAY AT ABOUT 11:50 HOURS** involving our client's **SNC 8920 K & SKH 5599 J** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

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|--|
| For Surveyor   |
| Please initial here after completion of pre-repair survey.<br>Thank you. |
| Appointed Surveyor: _____<br>Name & Signature                            |
| Contact: _____   |
| Date & Time _____  |
| Surveyor during repair: _____<br>Date & Time: _____                      |
| Surveyor after repair: _____<br>Date & Time: _____                       |

VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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Advocates & Solicitors  
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