Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 14 July 2023 5:02 pm **To:** 'Prestina'; assignments

Cc: General

Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 07.07.2023 at about 1910 hours along COLLYER QUAY involving SMN

4802Z & GBG 6592H // EQI REF: DM23HO01467/JT

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Prestina,

We shall be appointing LKK for the survey of your client's vehicle.

Dear Sirs,

Please assist on PRS assignment on WP basis.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Prestina From: Prestina@jklc.com.sg>
Sent: Friday, 14 July 2023 3:55 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: General <general@jklc.com.sg>

Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 07.07.2023 at about 1910 hours along COLLYER QUAY involving SMN 4802Z & GBG 6592H //

EQI REF: DM23HO01467/JT

REMINDER

From: Prestina

Sent: Thursday, July 13, 2023 6:06 PM

To: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Cc: General < general@jklc.com.sg>

Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 07.07.2023 at about 1910 hours along COLLYER QUAY involving

SMN 4802Z & GBG 6592H // EQI REF: DM23HO01467/JT

WITHOUT PREJUDICE

OUR REF: JK.23.SMN 4802Z.LAM.PD

Dear Sirs,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

Prestige Appraiser Services - Louis S.C. Ng
 Auto Performance Appraisal - Lek Boon Hwee

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B 58 Pagoda Street #02-01 Singapore 059217

DID: +65 6980 0138

Email: prestina@jklc.com.sg

From: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Sent: Thursday, July 13, 2023 6:01 PM
To: Prestina prestina@jklc.com.sg>
Co: General general@jklc.com.sg>

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 07.07.2023 at about 1910 hours along COLLYER QUAY involving SMN

4802Z & GBG 6592H // EQI REF: DM23HO01467/JT

Without Prejudice Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
Fax: 6849 9155	Tel: 6281 6690 / 62832866 Fax: 6281 8748
	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076	Tel: 62934822
Fax: 67480361	Fax: 62963283
Contact Person: Elson/Elgene	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108

7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432
9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Fax: 6284 1539	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Jaime Tay

Executive | Claims



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From: Prestina <<u>prestina@jklc.com.sg</u>>
Sent: Thursday, 13 July 2023 11:23 AM

To: EQI PRS < EQIPRS@eqinsurance.com.sg>

Cc: General < general@jklc.com.sg>

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 07.07.2023 at about 1910 hours along COLLYER QUAY involving SMN

4802Z & GBG 6592H (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

WITHOUT PREJUDICE

OUR REF: JK.23.SMN 4802Z.LAM.PDPI

Dear Sir/Mdm,

We are instructed by LIM THIEN SEAN to notify you of a road traffic accident on 07.07.2023 at about 1910 hours ALONG COLLYER QUAY our client's vehicle no. SMN 4802Z & GBG 6592H driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards, Prestina Legal Executive



UEN No. 53394571B 58A Pagoda Street Singapore 059217 DID: +65 6980 0138

Email: prestina@jklc.com.sg