

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 July 2023 12:27 PM
To: Teng Hua
Cc: Vivian Tan; minwei.pegasusengrg@gmail.com; sharonow@pegasusengrg.com.sg; assignments
Subject: RE: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Without Prejudice

Dear Sirs,

Please provide a copy of video footage for our review. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, July 17, 2023 3:15 PM

To: Teng Hua <tenghua.pegasusengrg@gmail.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; minwei.pegasusengrg@gmail.com; sharonow@pegasusengrg.com.sg; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Dear Teng Hua,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Monday, July 17, 2023 3:11 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; minwei.pefasusengrg@gmail.com;
sharonow@pegasusengrg.com.sg; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto)
<chewht@lkkauto.com>

Subject: Re: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving
SLV2021T & 21289MID on 13.07.2023

Hi Yan,

We confirmed PRS at 10 am 19 Jul 2023 (Driving waiting)

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Mon, Jul 17, 2023 at 3:00 PM Meng Yan (LKK Auto) <mengyan@lkkauto.com> wrote:

Hi Teng Hua,

Please be informed that available slot on 19.7.23(Wednesday) only left 10am or 4pm.

Kindly revert to confirm the timing or need to re-arrange another day.

*Please call my whatsapp: 87813698 (if necessary)

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng Hua <tenghua.pegasusengrg@gmail.com>
Sent: Monday, July 17, 2023 2:35 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; minwei.pefasusengrg@gmail.com;
sharonow@pegasusengrg.com.sg; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Hi Yan,

Car is not in.

Would like to arrange 19 Jul 2023 11am (driver waiting).

Please confirm

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

[Make Life a Beautiful Ride](#)

On Mon, Jul 17, 2023 at 12:47 PM Meng Yan (LKK Auto) <mengyan@lkkauto.com> wrote:

Dear Teng Hua,

Is the vehicle SLV 2021T in the workshop?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 17, 2023 12:14 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Hi Yan,

Please assist to arrange survey, Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, July 17, 2023 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: FW: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Hi Hsiao Tong,

FYNA. Please let me know if need to arrange survey. Thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng Hua <tenghua.pegasusengrg@gmail.com>
Sent: Monday, July 17, 2023 9:20 AM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; minwei.pegasusengrg <minwei.pegasusengrg@gmail.com>; Sharon Ow <sharonow@pegasusengrg.com.sg>
Subject: Arrangement for Pre-Repair Survey-PGS REF:VSR23-18446;MINDEF REF :TBA-Accident Involving SLV2021T & 21289MID on 13.07.2023

Without Prejudice

Save As To Costs

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

As such, please do the needful.

Please contact us to confirm the date and time of the survey.

In addition, please confirm in writing whether MINDEF is agreeable to direct settle with us at 100% liability for this case.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

Regards,

Ng Teng Hua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800