

## Meng Yan (LKK Auto)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Friday, 14 July 2023 2:47 pm  
**To:** assignments  
**Cc:** Sharon Tan Chow Yen; hdperfectautowork@gmail.com  
**Subject:** EL Ref: DMPC2300572H/02/ST SMF9747J (Pre-inspection) / Your Vehicle : SLR3584A | DOA - 13/07/2023  
**Attachments:** DMPC2300572H.zip

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

Best regards

**Sow Foong**

Claims Assistant



**Tel** (65) 6337 4779

**Email** [claims@ecics.com.sg](mailto:claims@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Friday, July 14, 2023 2:26 PM  
**To:** ECICS Claims <claims@ecics.com.sg>  
**Cc:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>  
**Subject:** Re: EL Ref: DMPC2300572H/02/ST SMF9747J (Pre-inspection) / Your Vehicle : SLR3584A | DOA - 13/07/2023

Dear Sow Foong,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SMF9747J.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Jul 14, 2023 at 2:24 PM ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services

4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Sow Foong**

Claims Assistant



**Tel** (65) 6337 4779

**Email** [claims@ecics.com.sg](mailto:claims@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Friday, July 14, 2023 1:26 PM

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** Sharon Tan Chow Yen <[sharon\\_tan@ecics.com.sg](mailto:sharon_tan@ecics.com.sg)>

**Subject:** Re: SMF9747J (Pre-inspection) / Your Vehicle : SLR3584A | DOA - 13/07/2023

Dear Sharon,

Please find enclosed the GIA Report as per requested.

Kindly assist and we are looking forward to hearing the surveyor list from you soon.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Jul 14, 2023 at 12:19 PM ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that our insured has not lodged the accident report.

Kindly assist to forward us your client's SAS report.

Best regards

**Sow Foong**

Claims Assistant



**Tel** (65) 6337 4779

**Email** [claims@ecics.com.sg](mailto:claims@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Friday, July 14, 2023 10:36 AM  
**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Subject:** SMF9747J (Pre-inspection) / Your Vehicle : SLR3584A | DOA - 13/07/2023

Dear Sir / Madam,

We are instructed by **Teo Peng Chai** to notify you of a road traffic accident on **13/07/2023** at about **18:30 hours** at/along **PIE towards Tuas (Before Toa Payoh Exit)** involving our client's/customer's vehicle registration number **SMF9747J** and vehicle registration number **SLR3584A** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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