## Meng Yan (LKK Auto)

**From:** Teo, Grace < grace.teo@sompo.com.sg>

**Sent:** Friday, 14 July 2023 11:05 am

**To:** Teamwork; Gnoh, Pau Loong; admin-d; assignments; SUR

Subject: LKK \ CMTD2302707/GPL | OUR REF : 2307-16 YOUR REF : SLH1732E PRE-REPAIR INSPECTION FOR SJU11P

#### Without Prejudice

Our Reference: CMTD2302707/GPL Your Reference 2307-16 (SJU11P)

Dear Seri,

We acknowledged receipt of your claim notification and have appointed **LKK AUTO** to conduct the to conduct the survey.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

### Aside to LKK AUTO,

Please arrange the named surveyor to survey SJU11P on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

# [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

## \*For motor surveys, you can send your emails to <u>motorsurvey@sompo.com.sg</u>

\*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



# Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message. **Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click <u>here</u> for our Privacy Policy.

From: Teamwork <claims@teamworkgarage.com>

Sent: Friday, July 14, 2023 10:18 AM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>; TEAMWORK < claims@teamworkgarage.com>

Subject: OUR REF: 2307-16 YOUR REF: SLH1732E PRE-REPAIR INSPECTION FOR SJU11P

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

#### WITHOUT PREJUDICE

OUR REF: 2307-16 YOUR REF: SJU11P

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SJU11P

We are instructed by our client to notify you of a road traffic accident on 07/07/2023 at about 2210hrs involving our client's/customer's vehicle registration number [SJU11P] and vehicle registration number [SLH1732E] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day!

Regards

## Seri Kamaludin

Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24/34 Paya Ubi Industrial Park Singapore 408934

Tel: 6844 2475 Fax:6844 2474