

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 July 2023 10:57 AM
To: ERGO Insurance Pte. Ltd. (Claims Department); SUR; assignments
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L.23.0549.pl // YR REF: GBD 3006U // ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

Dear Pauline,

Please be informed that we have inspected the vehicle SLA 4766A on 18/07/2023.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, July 12, 2023 6:02 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L.23.0549.pl // YR REF: GBD 3006U // ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, July 12, 2023 4:35 PM
To: Kuru & Co <kurulegal@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L.23.0549.pl // YR REF: GBD 3006U // ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, 12 July 2023 2:47 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: PRE-REPAIR SURVEY // OUR REF: L.23.0549.pl // YR REF: GBD 3006U // ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

Dear Sirs,

**ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023
AT/ALONG BALESTIER ROAD
PRE-REPAIR SURVEY**

We refer to your email of 12 July 2023.

Our client is agreeable to the following surveyor(s) as the SJE: **LKK**

Please arrange for your surveyor to survey our client's vehicle at the following address:

SIANG HUI MOTOR WORKS
Blk 3006 Ubi Road 1
#01-338
Singapore 408700

Tel: 96309032 (Mr Tay)

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards,

Ms Ting
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Wednesday, 12 July 2023 at 02:27:06 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department)
<claims@ergo.com.sg> wrote:

Dear Ms Ting

We would like to conduct a PRI survey, please refer to our list of surveyors :

| |
|----------------|
| Survey Company |
| Surveyor Name |

| |
|---------------------|
| Priority |
| Jeffrey Ong |
| Perfect Automobile |
| Gary Chuah |
| LKK |
| Byran / Andrew Ling |
| Precise Appraiser |
| Anthony Lim |
| Appraiser VP |
| Victor |

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Wednesday, 12 July 2023 10:52 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L.23.0549.pl // YR REF: GBD 3006U // ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

Dear Sirs,

ACCIDENT INVOLVING SLA 4766A AND GBD 3006U ON10.07.2023

AT/ALONG BALESTIER ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Wang Jingang**, whose vehicle registration number **SLA 4766A** was damaged in the above accident.

A copy of our client's Singapore Accident Statement/traffic police report is enclosed.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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