

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 13 July 2023 5:16 PM
To: SUR; peiying@smemotor.com.sg
Subject: RE: OREF: 22/23/23/VP05/027669 - FW: OWN DAMAGE CLAIM FOR SFJ3139R-DOA: 8/7/2023

Dear Pei Ying,

As instructed by our client , please proceed to repair the **insured vehicle SFJ 3139R. Part by part repair. (Excess NIL).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Pei Ying <peiying@smemotor.com.sg>
Sent: Wednesday, July 12, 2023 11:59 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OWN DAMAGE CLAIM FOR SFJ3139R

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently in workshop.

Thanks

Regards,

Pei Ying