

Mei Kwan (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 14 July 2023 10:34 AM
To: Mei Kwan (LKKAUTO)
Cc: EzLyna (LKKAUTO); Admin A
Subject: RE: OUR REF: SNM23D204748/SNF6131T/C02/KHONGLH & YOUR REF - CC3/CTI23007056/Tya3, SHC1068M -DOA ON 07/07/2023 -TPP DIRECT SETTLEMENT
Attachments: INSD SAS SNF6131T.zip

Dear Mei Kwan,

Please find insured SAS attached.
Kindly obtain video footage for assessment.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 13, 2023 7:51 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: OUR REF: SNM23D204748/SNF6131T/C02/KHONGLH & YOUR REF - CC3/CTI23007056/Tya3, SHC1068M - DOA ON 07/07/2023 -TPP DIRECT SETTLEMENT

RESEND

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S. SHC1068M** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Angie Foo
Sent: Thursday, July 13, 2023 7:48 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM23D204748/SNF6131T/C02/KHONGLH & YOUR REF - CC3/CTI23007056/Tya3, SHC1068M -DOA ON 07/07/2023 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Lynn](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S. SHC1068M** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 12, 2023 7:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SNF6131T (OI : CTI - TBA) and SHC1068M (TP : LKK REF - CC3/CTI23007056/Tya3) on 07/07/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1068M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Ezlyna.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)