

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 2 August 2023 4:05 PM  
**To:** Teo, Grace; Choo, Thelma; assignments; SUR  
**Subject:** RE: LKK/ CMTD2302715/THE | ACCIDENT ON : 09/07/23, SJZ 1117 K & YOUR INSURED : FBP 3462 Y, ALONG UPPER CHANGI RD TWDS T.P.E.  
**Attachments:** SJZ1117K estimate.pdf; SJZ1117K IA.pdf; SJZ1117K LTA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SJZ 1117K.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>

**Sent:** Tuesday, July 11, 2023 11:58 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: LKK/ CMTD2302715/THE | ACCIDENT ON : 09/07/23, SJZ 1117 K & YOUR INSURED : FBP 3462 Y, ALONG UPPER CHANGI RD TWDS T.P.E.

Dear Grace,

Thank you for the assignment.

Repairer arrange on 12.7.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, July 11, 2023 11:16 AM

**To:** David Ang <[hupmotor@gmail.com](mailto:hupmotor@gmail.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/ CMTD2302715/THE | ACCIDENT ON : 09/07/23, SJZ 1117 K & YOUR INSURED : FBP 3462 Y, ALONG UPPER CHANGI RD TWDS T.P.E.

Without Prejudice

Our Reference : CMTD2302715/THE

Your Reference: SJZ1117K

Dear David,

We acknowledged receipt of your claim documents and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg) .

Aside to **LKK AUTO**,

Please arrange the named surveyor to survey **SJZ1117K** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg) .



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

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**From:** David Ang <[hupmotor@gmail.com](mailto:hupmotor@gmail.com)>

**Sent:** Monday, July 10, 2023 2:29 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** RE : ACCIDENT ON : 09/07/23, INVOLVING CLIENT'S VEHICLE : SJZ 1117 K & YOUR INSURED : FBP 3462 Y, ALONG UPPER CHANGI RD TWDS T.P.E.

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Dear Sirs,

Attach our estimate bill, GIA third party insurer search fee, owner GIAreport, insurance certificate & log card for your reference & attention,

Kindly assign your panel surveyor (LKK or RT) to survey the client's damaged vehicle On : 12/07/23 (at 11am to 12pm) as owner waiting, Please revert & confirm the survey appointment, Failing, we assign our self, without further notice.

Kindly revert & confirm client's third party claims liability, reference & OIC, as we are looking for direct settlement.

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076, **HP : 9815 4655**

Mailing Address :

Hup Motor Trading & Service

Blk 9004 Tampines St 93

#01-120

Singapore 528838