

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 11 July 2023 10:55 AM  
**To:** GERALD POH WEE BIN; Admin A  
**Cc:** MT\_Claim\_SG; assignments  
**Subject:** RE: Direct Settlement (RC) - Accident Involving SKL8691J & SFJ3139R - DOA 08/07/2023

**Categories:** HMK

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, July 11, 2023 7:21 AM  
**To:** claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>  
**Subject:** FW: Direct Settlement (RC) - Accident Involving SKL8691J & SFJ3139R - DOA 08/07/2023

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Derek,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Sent:** Monday, July 10, 2023 6:49 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** Direct Settlement (RC) - Accident Involving SKL8691J & SFJ3139R - DOA 08/07/2023

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SFJ3139R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Ryan Cheng @ 8143 2820 / 6631 1859** located at **2 Pandan Crescent / Level 4** to inspect our client's vehicle (currently vehicle NOT IN workshop).

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

*Thank you & Regards,*  
*Derek Oh*  
*TPR Team, Claims Dept*  
*E: [derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)*

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.