

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 18 July 2023 8:27 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAUTO)
Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023 *** LKK REF: CC4/LPC23006985/Rpa3
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Dear Gerald,

Still pending the complete video footage from TP repairer.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, July 14, 2023 12:06 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023
*** LKK REF: CC4/LPC23006985/pa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

We have no issue with liability but are you able to obtain the complete video footage.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, July 14, 2023 11:46 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

*** LKK REF: CC4/LPC23006985/pa3

Dear Gerald,

Attached third party video as requested.

Insured driver changed lane and hit third party. Liability not in our driver's favour.

We will proceed DS with third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, July 13, 2023 2:42 PM

To: geraldpoh@lonpac.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

*** LKK REF: CC4/LPC23006985/pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 13 July 2023 6:35 am

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Please request the case handler to obtain the video footage.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, July 11, 2023 12:08 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; PBSP <pml-pbsp@simedarby.com.sg>;

Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>;

koh.eng.aun@simedarby.com.sg; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: RE: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Dear Cindy,

Please be informed that 12.07.23 morning slot is full, the earlier slot left 12pm.

Kindly revert to confirm appointment. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, July 11, 2023 11:23 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

Lonpac External - General

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYI

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, July 11, 2023 11:20 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Koh Eng Aun <koh.eng.aun@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: Arrange for Survey : REQ FOR DIRECT SETTLEMENT - SKQ719R (BMW) & - GBH2170M - DOA: 09/07/2023

Dear Survey Team,

Kindly arrange Survey only on 12/07/2023 @ 10:30am.

Please inform your surveyor to look for our MCA Mr Simon Koh (9116 5700) when he is here for the inspection.

Kindly confirm the appointment.

Thank you.

Best regard,
Cindy

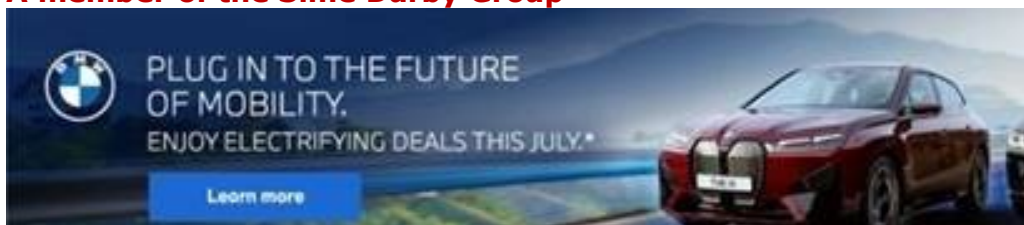
Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Koh Eng Aun <koh.eng.aun@simedarby.com.sg>

Sent: Tuesday, July 11, 2023 11:00 AM

To: mt_claim@lonpac.com

Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: SKQ719R - Third Party Claim - DOA: 09/07/2023

Dear OIC,

Please find the attached documents for TP Claim submission.

Kindly arrange for survey.

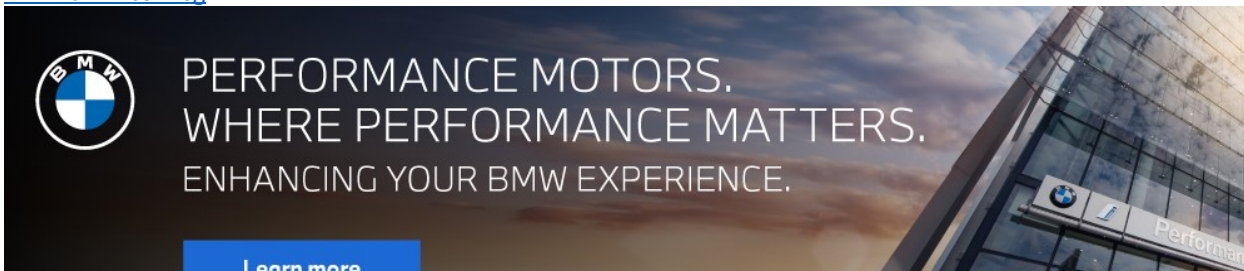
Thank you.

Best regards,
Simon Koh
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
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