

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 17 July 2023 12:18 PM
To: EzLyna (LKKAUTO)
Cc: Admin A; Claims Dept of CTI; Mei Kwan (LKKAUTO)
Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Lyna

Please proceed to reject.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, July 17, 2023 11:32 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

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Dear Cecilia,

Please see attached as per your request.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, July 13, 2023 2:57 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Lyna

Please let us have a copy of third party repair estimate and your surveyor's PA.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, July 13, 2023 1:58 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

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Dear Cecilia,

We refer to the above matter.

After viewing our insured's video footage, we are of the view that our insured should not blame for the collision. Despite cutting queue, third party also try to cut into our insured's lane desperately.

Kindly advise if we may reject third party claim. Thank you.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, July 11, 2023 3:44 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

OI VF 2

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Cecilia Lee
Sent: Tuesday, July 11, 2023 3:42 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Sir/Madam

Attached OI SAS & VF 1.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, July 10, 2023 7:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 13 July 2023 1:47 PM
To: genetan_1827@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMH8377P (CHINA TAIPING) AND SKM186Z AT/ALONG ABOUT 1KM TOWARDS MALAYSIA CUSTOM @ WOODLANDS ON 04.06.2023

Our Ref: CC6/CTI23006974/ya3

Insured Name : Eugene Tan Wei Jian

Insured Driver : Eugene Tan Wei Jian

Dear Sir,

ACCIDENT INVOLVING SMH8377P (CHINA TAIPING) AND SKM186Z AT/ALONG ABOUT 1KM TOWARDS MALAYSIA CUSTOM @ WOODLANDS ON 04.06.2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SKM186Z** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 23th July 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

***Kindly update us your counter claim against third party's insurer – NTUC Income.**

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)