

## EzLyna (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 17 July 2023 12:18 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI; Mei Kwan (LKKAUTO)  
**Subject:** RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Lyna

Please proceed to reject.

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Monday, July 17, 2023 11:32 AM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Subject:** RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

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Dear Cecilia,

Please see attached as per your request.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, July 13, 2023 2:57 PM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Lyna

Please let us have a copy of third party repair estimate and your surveyor's PA.

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** Thursday, July 13, 2023 1:58 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

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Dear Cecilia,

We refer to the above matter.

After viewing our insured's video footage, we are of the view that our insured should not blame for the collision. Despite cutting queue, third party also try to cut into our insured's lane desperately.

Kindly advise if we may reject third party claim. Thank you.

With warmest regards,  
Ezlyna

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Tuesday, July 11, 2023 3:44 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

OI VF 2

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

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**From:** Cecilia Lee  
**Sent:** Tuesday, July 11, 2023 3:42 PM  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** OUR REF: SNM23D203976/SMH8377P/C02/LEEPG - Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

Hi Sir/Madam

Attached OI SAS & VF 1.

Password will be sent via separate email.

Thanks & Regards  
Cecilia Lee

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, July 10, 2023 7:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMH8377P (OI : CTI - TBA) and SKM186Z (TP : LKK REF - CC6/CTI23006974/ya3) on 04/06/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)