

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 25 July 2023 9:53 AM
To: 'Motor Survey'; Melvin Ye
Cc: SUR
Subject: RE: Survey Request - Manual Assigned
Attachments: Adjuster Report.pdf; GBB 5802K-IA.pdf; Mark estimate.pdf

Dear Melvin,

Enclosed herewith GBB 5802K report.

Please let us have your approval.

Photos uploaded in merimen.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Thursday, July 13, 2023 10:22 AM
To: Melvin Ye <melvin_je@sg.msig-asia.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: FW: Survey Request - Manual Assigned

Hi Melvin,

For your information.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg    

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, 13 July 2023 10:10 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

Please be informed that we have inspected the vehicle GBB 5802K on 10/07/2023.

We are pending estimate from repairer.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, July 10, 2023 3:01 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: RE: Survey Request - Manual Assigned

Dear Calvin,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Monday, July 10, 2023 2:31 PM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

PRI FOR: GBB5802K AGAINST YR INSURED FBK5487P (MSIG)

Manual Assigned

Dear LKK Auto Consultants,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Best Regards,

Kalvin Ang
Executive, Claims Services, In-house Survey
DID: +65 6012 1314 | kalvin_ang@sg.msig-asia.com
Please note my direct line has changed.



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From: Claims SG <claims@sg.msig-asia.com>
Sent: Friday, July 7, 2023 5:17 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: FW: Our Ref.: L141-misc.23 (GBB 5802K @ 30/06/2023) // MSIG REF.: FBK 5487P
Importance: High

From: Sally <sallychong@visionlawllc.com>
Sent: Friday, July 7, 2023 5:09 PM
To: Claims SG <claims@sg.msig-asia.com>
Cc: 'Anthony Cheong' <cheonganthony@yahoo.com.sg>; 'Judy Soh' <judysoh@visionlawllc.com>
Subject: Our Ref.: L141-misc.23 (GBB 5802K @ 30/06/2023) // MSIG REF.: FBK 5487P
Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

VERY URGENT

Dear Sir,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: NEW GUAN HONG TRADING PTE LTD
ACCIDENT INVOLVING GBB 5802K & FBK 5487P ON 30 JUN 2023 ALONG PIE TO HOUGANG AVE 3 AT ABT 17:37 HRS**

We are instructed by **NEW GUAN HONG TRADING PTE LTD** to notify you of a road traffic accident **ON 30 JUN 2023 ALONG PIE TO HOUGANG AVE 3 AT ABT 17:37 HRS** involving our client's vehicle registration number **GBB 5802K** and vehicle registration number **FBK 5487P** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Please be informed that the said vehicle can be inspected at :

Venue : L H EXPRESS MOTOR TRADING
BLK 5038, #01-405, ANG MO KIO INDUSTRIAL PARK 2,
Singapore 569541
Contact : Mr. Anthony Cheong (H/P: 9108 2728)

Pursuant to GIA circular, please provide us a copy of your insured's GIA report by return email accordingly.

Thank you & regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#25-03/04/05, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

For Surveyor Please initial here after completion of pre-repairs survey. Thank you. Appointed Surveyor: _____ Name & Signature Contact : _____ Date & Time _____ <hr/> Surveyor during repair: _____ Date & Time : _____ <hr/> Surveyor after repair: _____ Date & Time : _____

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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Advocates & Solicitors
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