

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 9 July 2023 10:13 PM
To: Oh Huiwen (VGS - SG/Singapore); donotreply.claims; Cheong Pearlyn (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); assignments; ADMIN@ASSUREINSURANCE.COM.SG; peremjit@tiansan.com.sg
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D204697/C02/GBJ2699U/TOHHS & Your Ref: SNE6624T

WITHOUT PREJUDICE

YOUR REF: SNE6624T

OUR REF: SNM23D204697/C02/GBJ2699U/TOHHS

Dear Sirs

We refer to the above matter.

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Best Rega

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, July 7, 2023 4:56 PM

To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; donotreply.claims <donotreply.claims@ctpis.onmicrosoft.com>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; assignments@lkkauto.com; ADMIN@ASSUREINSURANCE.COM.SG

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: PRE-REPAIR SURVEY-Our Ref: SNM23D204697/GBJ2699U/C02 & Your Ref: SNE6624T

WITHOUT PREJUDICE

YOUR REF: SNE6624T

OUR REF: SNM23D204697/C02/GBJ2699U/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SNE6624T while waiting for our Policyholder to file report.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Sent: Friday, July 7, 2023 4:45 PM

To: donotreply.claims <donotreply.claims@ctpis.onmicrosoft.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;
Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM23D204697/GBJ2699U/C02 & Your Ref: SNE6624T

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Dear Claim,

Please assign Mohammed Rasul Bin Mohd Yunus (LKK)

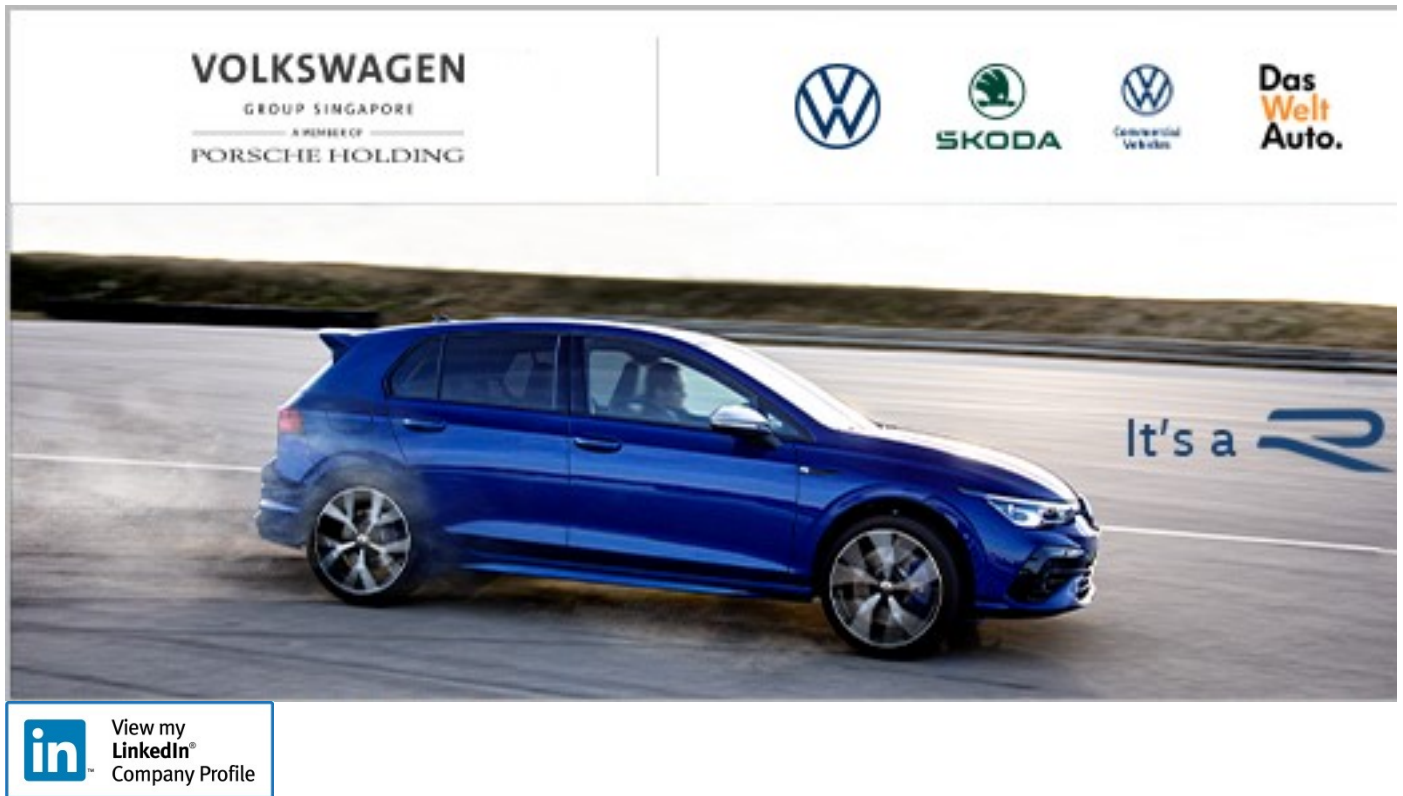
Thank you very much

Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Friday, July 7, 2023 4:41 PM

To: alfred.toh@sg.cntaiping.com; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: [EXT] PRE-REPAIR SURVEY-Our Ref: SNM23D204697/GBJ2699U/C02 & Your Ref: SNE6624T

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com

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