

Meng Yan (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 7 July 2023 3:37 pm
To: assignments
Subject: FW: <new> FW: EQ ref - XD9120Y / Our ref – SKN2645Y M6 / 15-6-2023 / TP Claim - EQ / Survey Our ref: DM23HO01285
Attachments: TP ESTIMATE & GIA REPORT.pdf; TP ESTIMATE & GIA REPORT.pdf

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, July 7, 2023 3:24 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'jess.carlos@eurokars.com.sg' <jess.carlos@eurokars.com.sg>
Subject: FW: <new> FW: EQ ref - XD9120Y / Our ref – SKN2645Y M6 / 15-6-2023 / TP Claim - EQ / Survey Our ref: DM23HO01285

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Friday, 7 July 2023 3:01 PM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Subject: RE: <new> FW: EQ ref - XD9120Y / Our ref – SKN2645Y M6 / 15-6-2023 / TP Claim - EQ / Survey Our ref: DM23HO01285

Ma'am,

We choose LKK for this case.

Kindly assist to cascade the assignment to LKK.

Regards.

[Redacted]

Jess Francis Carlos

Insurance Claims Executive | Eurokars Services Pte Ltd

[Redacted]

5 Ubi Close, Singapore 408605

Tel. +65 6395 8833 | HP +65 8128 9802 | jess.carlos@eurokars.com.sg

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From: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Sent: 07 July 2023 2:53 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: FW: <new> FW: EQ ref - XD9120Y / Our ref – SKN2645Y M6 / 15-6-2023 / TP Claim - EQ / Survey Our ref: DM23HO01285

You don't often get email from josephine.wong@eqinsurance.com.sg. [Learn why this is important](#)

Without Prejudice

Dear Jess

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>
<p>3) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>

<p>7) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>	<p>8) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>
<p>9) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Contact Person: Sophia</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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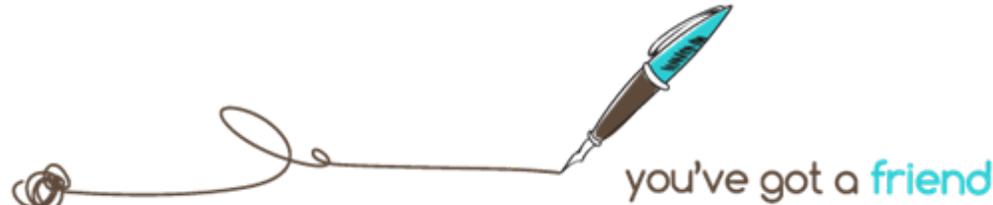
Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

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Block MND Complex Singapore
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did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Friday, 7 July 2023 2:24 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: EQ ref - XD9120Y / Our ref – SKN2645Y M6 / 15-6-2023 / TP Claim - EQ / Survey /

Hi,

Kindly arrange the TP Claim Survey to our client’s vehicle.

Survey Type	SURVEY
(New Survey / Resurvey)	
Vehicle to be surveyed :	SKN2645Y M6
EQ Insured Vehicle :	XD9120Y
Date of Accident :	Thursday, 15 June 2023
Date of Survey :	TBA
Name of Workshop :	TRANS EUROKARS PTE LTD
Address of Survey Location :	5 UBI CLOSE, Singapore 408605

Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved : (please indicate Yes / No)	NO

Regards.

Jess Francis Carlos

Insurance Claims Executive | Eurokars Services Pte Ltd

5 Ubi Close, Singapore 408605

Tel. +65 6395 8833 | HP +65 8128 9802 | jess.carlos@eurokars.com.sg

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