

28th June 2023

Our Ref: SNB7172P Your Ref: SHA4446X

HSBC Insurance Singapore Pte Ltd Motor Claims Department 38 Beach Road #03-11, South Beach Tower Singapore 189767

Dear Sirs,

### ACCIDENT INVOLVING SNB7172P AND SHA4446X ALONG BUKIT BATOK AVE 6 ON 29.06.2022

We are the representative for Ng Fern Lan, whose vehicle registration number **SNB7172P** was damaged in the above accident.

GARAGE 13 PTE LTD 8 KAKI BUKIT AVE 4 #02-54/55 PREMIER@KB SINGAPORE 415875 UEN GST REG NO. 202003684D

We are instructed to claim for damages against your insured in connection with the above-captioned road traffic accident driven by your insured.

We are instructed that the accident was caused by your insured's negligence and/or management of motor vehicle registration **SHA4446X**. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows:-

Cost of repairs	\$ 10,044.00
Loss of rental for 14 days @ \$180/day	\$ 2,520.00
Survey report	\$ 785.16
LTA search fee	\$ 7.45
	\$ 13,356.61

Enclosed are the supporting documents for your perusal :-

GIA

Repair bill

Kindly let us have your payment of \$13,356.61 in our workshop's name within the next 14 days.

Please do not hesitate to contact our Ms Goh at 6385 1171 or email msgoh@iaconsultingsg.com should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.

# **GARAGE 13**

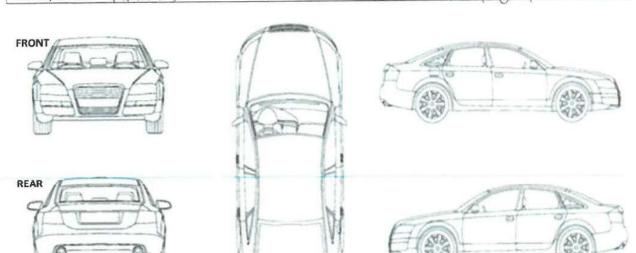
8 Kaki Bukit Ave 4 Premier @ Kaki Bukit #03-46 Singapore 415875 Company Reg Number: 202005684D

# **LETTER OF AUTHORISATION**

I/We, NCT HERN LAN		third party claimant")
of NRIC/FIN/UEN NO. 2700 1740 E	owner of vehicle no. SNB 7172 P	hereby authorize
M/s GIARAGE IS PTE LTD	("the workshop") to my clai	m for repair cost
and/or rental and/or loss of use and/or surv	ey fee ("claim") for my vehicle no. SNB 71729	that
was damaged pursuant to the accident which	h occurred on 29/06/3022 (1405 HRS)	along
BUKIT BATTOK ANE 6	involving vehicle no	o/s
SHA 4446 X	("the accident").	
made in favour of the workshop.  I further acknowledge that any settlement the	ne workshop may reach on my behalf is on a without	prejudice and
without admission of liability basis insofar as	the driver/ owner/ insurers of the other vehicle/s is	concerned.
Dated this 30 (day) of 6 (month	1 <u>2022</u> (year)	
× M		
SIGNATURE OF OWNER/ COMPANY STAMP (IF A	PPLICABLE)	



HIRER'S PARTIC	ULARS
Name: ALVIN CHANG HAN PING	Mobile No.:
Address (Residential): IS TALAN PAJAWALI #04-04	
NRIC / Passport No.: S7630438B	Home No.:
Emergency contact (Next of Kin / Friend):	Email:
License Issued Date / Country of Issue: 15/09/3000	Date of Birth: 26/08/1996
VEHICLE DETA	AILS
Model / Make: ANDI AS	Vehicle No.: SIG39397



Legend: D = Dent, S	= Scratch, (	C = Chip Off, I	R = Rust, M = N	lissing, L = Loo	se, CR = Crack		
Additional Features in Vehicle:		Delivery Address:		Collection Address:			
RENTAL CHARGE	S		Out Date:	Out Time:	Hirer Signature:	Staff Signature:	
Day(s) / Week(s) / Month(s) / Year	\$ 180	\$3520	2016122				
Malaysia Charge	\$		30/0/92				
Additional Driver	\$		Return Date:	Return Time:	Hirer Signature:	Staff Signature:	
CDW	\$		12/7/ 22				
GPS Rental	\$		1 4				
Surcharge	\$		0	UT		IN	
Misc Charges	\$						
Delivery	\$		1		1	. /	
Collection	\$			/2		1/2	
Damage	\$		E	E	E	E	
Refundable Deposit	\$	1.	_		_	•	
TOTAL	\$	\$250	Remarks:				
Reservation	\$						
BALANCE	\$						

By signing on the below, I have agreed that all the information stated above are true and accurate at the time of print.

Hirer's Signature / Date

# > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

30 Jun 2022 / 15:59:33

Receipt Date/Time: 30 Jun 2022 / 15:59:33

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-220630-002780

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As a	alt of Insurance Enquiry - SHA4446X 29 Jun 2022/14:05:00 rance Co: AXA INSURANCE PTE LTD Insurance Enquiry - SHA4446X				
	Enquiry Fee		7.00	0.49	7.49
	20220630155854564503	Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference	7.00	0,10	0.04
		Total Amount Payable			7.45
		Paid By			
		526471XXXXXX2536	eNETS	Credit Card	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



### **GARAGE 13 PTE LTD**

8 KAKI BUKIT AVE 4 #02-54/55 PREMIER@KB SINGAPORE 415875

UEN GST REG NO: 202005684D

Date

: 28/6/2023

Proforma Ref No: G13/23188

To

: Ng Fern Lan

Vehicle No : SNB7172P

Accident Date: 29/6/2022

PROFORMA INVOICE		
Description		Amount
Repair Cost	\$	9,300.00
Sub-Tota GST 8%	-	9,300.00 744.00
TOTAL	\$	10,044.00

Payment by cheque should be crossed and made payable to 'Garage 13 Pte Ltd'

Issued By:

**Authorised Signature** 



60 Jalan Lam Huat #01-22/23 Carros Centre Singapore 737869 GST Reg no. 201629414D Hotline: 6385 1171

Our reference:

23 - 171317

Date:

19-06-2023

**INVOICE NO. 171317** 

Ng Fern Lan c/o Garage 13 Pte Ltd 8 Kaki Bukit Ave 4 #03-46 Premier@KB Singapore 415875

Registration No.

SNB7172P

We enclose our fee note for your kind attention, which remains payable irrespective of the outcome of this case.

S/No.	Description of Services Provided	Qty	A	mount
1	Being vehicle damage assessment report, inspection, photographs, transport and miscellaneous.	1	\$	727.00
		8% GST	\$	58.16
		Total amount	\$	785.16

Please kindly cross all cheques made payable to "Impact Analysis Consulting Pte Ltd ".

We thank you in anticipation for your prompt payment.

2

L. L. Tan (Ms)
Principal Consultant



60 Jalan Lam Huat #01-22/23 Carros Centre Singapore 737869 GST Reg no. 201629414D Hotline: 6385 1171

Our reference:

23 - 171317

Date:

19-06-2023

c/o Garage 13 Pte Ltd 8 Kaki Bukit Ave 4 #03-46 Premier@KB Singapore 415875

**Dear Sirs** 

RE:

Road Traffic Accident on 29/6/2022

Ng Fern Lan

In accordance with your instructions received in this office on

1/7/2022

, we made arrangements to

examine the vehicle on

1/7/2022

at above-mentioned address. The following data was

recorded:

#### Vehicle details

Make	Skoda	Registration	SNB7172P
Model	Octavia RS 2.0 TSI AIDISPLAY	Chassis	TMBBU7NE9L0047297
Colour	Black	Gearbox Auto	
Odometer	32648km	Paintwork	Good
Steering	In order	Brakes In order	
Condition	Good		

### Tyre Depths

Front left	245/40R18	85% Dunlop
Front right	245/40R18	85% Dunlop
Rear left	245/40R18	85% Dunlop
Rear right	245/40R18	85% Dunlop

Status	REPAIRABLE
Magnitude	Medium
Legal status	Unroadworthy

### Impact Direction & Area of Damage:



Following our examination of the accident damage, we have calculated repair times and method, which are detailed on page 2 & 3. We would recommend a sum of \$9,300.00 and 7 working days for repair, which is sufficiently lower than the pre accident value to render the vehicle an economically and physically reliable proposition.

60 Jalan Lam Huat #01-22/23 Carros Centre Singapore 737869 GST Reg no. 201629414D Hotline: 6385 1171

Our reference:

23 - 171317

Date:

19-06-2023

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# Section A: Damaged Parts Assessment

Section A: Dama	aged F	Parts Assessment		
Part's Description	Qty	Condition As inspected	Repairer's Estimate	Our Adjustment
<u>List Items</u> :				
Front bumper	1	deformed	1640.00	1640.00
Front bumper side retainer @\$68.00	2	deformed	136.00	136.00
Front bumper LED fog lamp lh	1	intact.refix	638.00	0.00
Front bumper fog lamp grille @\$93.70	2	Ih grazed.torn rh refix	187.40	93.70
Front bumper foglamp trim @\$72.00	2	Ih grazed.torn rh refix	144.00	72.00
Front bumper sponge	1	torn	198.00	198.00
Front bumper reinforcement	1	bent	768.00	768.00
Front bumper tow cover	1	refix	25.00	0.00
Front bumper lower grille	1	grazed.torn	235.00	235.00
Front bumper parking sensors @\$221.00	4	2pcs malfunction	884.00	442.00
Front bumper parking sensor retainer @\$15.00	4	necessary	60.00	60.00
Headlamp @\$2390.00	2	grazed.cracked	4780.00	4780.00
Headlamp bracket @\$125.00	2	deformed	250.00	250.00
Front grille	1	cracked	312.00	312.00
Front grille emblem 'vRS'	1	necessary	70.40	70.40
Front grille trim	1	cracked	152.00	152.00
Bonnet	1	buckled	1850.00	1850.00
Bonnet emblem	1	cracked	83.00	83.00
Bonnet lock	1	check.serviceable	145.00	0.00
S	ub- Tot	al cost	12557.80	11142.10
Percentage dis	count :	10%	1255.78	1114.21
Sub-To	otal cos	ts for parts	11302.02	10027.89
Special Nett Items:				
Front number plate with casing	1	cracked	50.00	50.00
Front bumper clip	set	necessary	50.00	50.00
Sub-To	otal cos	ts for parts	100.00	100.00
Parts Repair				
*	*	*	0.00	0.00
S	ub- Tota	al costs	0.00	0.00
Tota	al costs	for parts	11402.02	10127.89
7.5-71	Kens Jahrenster (170)	er and engineering		

60 Jalan Lam Huat #01-22/23 Carros Centre Singapore 737869 GST Reg no. 201629414D Hotline: 6385 1171

Our reference:

23 - 171317

Date

19-06-2023

Page

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# Section B: Labour Cost Calculation

To dismantle, replace, cut, weld, knock out dents to straighten accident parts as-mentioned on the 'Parts Repair' column inclusive of replacement parts.		ate	Manhr. Req.	Total
		00	16	\$ 720.00
Putty & Spray painting to adjacent panels. Job allowance. Paint / material.	e. Paint / material. Sub-contract work.		\$ 500.00	
Apply rust proofing on the adjacent panels.	Sub-contract work.		\$ 30.00	
Remove and replace front bumper reverse sensor & conduct distance safety setting.	\$ 45.	00	1.7	\$ 76.50
Specialist charges - Check/Diagnostic and reprogramming	-			\$ 150.00
Wiring / bulb checking (inclusive of re-focus / re-adjust on angle of light intensity.)	\$ 45.	00	1	\$ 45.00
	Tota	al la	bour cost	\$ 1,521.50

Manhour rate and the number of manhours required for each repairing task are formulated based on individual workshop's operating cost and in-house@ IA Research Guidelines respectively.

60 Jalan Lam Huat #01-22/23 Carros Centre Singapore 737869 GST Reg no. 201629414D Hotline: 6385 1171

Our reference:

23 - 171317

Date

19-06-2023

# Section C: Summary Table of Total Repair Cost

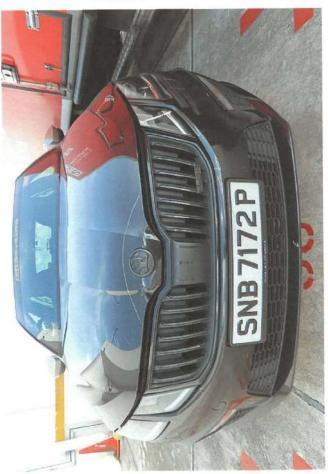
Description		Cost		
Damaged Parts Assessment (See section A)		\$10,127.89		
Labour Cost Calculation (See section B)		\$1,521.50		
Total cost		\$11,649.39		
Lump	Sum	£2.220.00		
Further discount	20%	\$2,329.88		
Total Repair Cost		\$9,300.00		

We would recommend a sum of	\$9,300.00	and	7	working days for repair.
No further items will be approved wi	ithout our expresse	d written agreen	nent. Any sign	ificant additional
items will be subject to a supplemen	tary report.			
Mechanical Engineer, Accident Expert W	itness, Licensed App	raiser (Automobile	)	
B.Eng. (Hons, NUS)				
Diploma.Mechanical Engineering				
NTC-2 Automovite Technology				
Sr.MIES, Institution of Engineers, Sing	apore (#20100091)			
MATAI, Maryland Association of Traf	fic Accident Investig	ators		
IAARS, International Association of A	ccident Reconstruct	on Specialists		
PMC of Singapore Business Advisors & C				
ACTA certified Trainer, Singapore				

Enterprise Singapore - Recognised Certification for Management Consultants IMI Professional Certificate In Vehicle Accident Damage Assessment (UK)



































































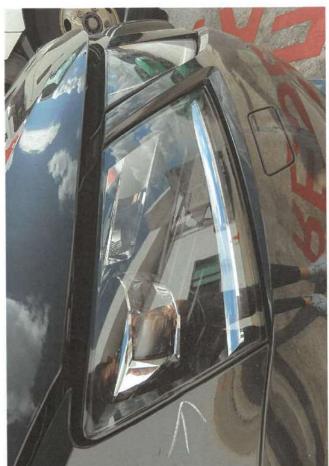






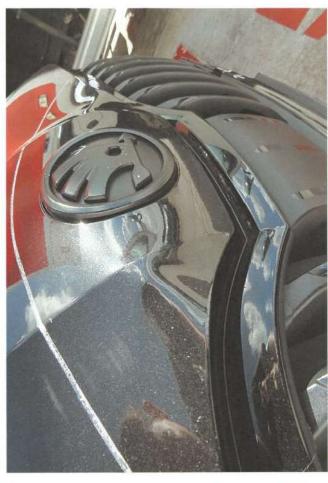








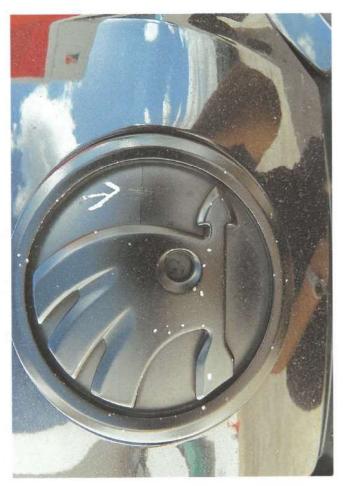


































































































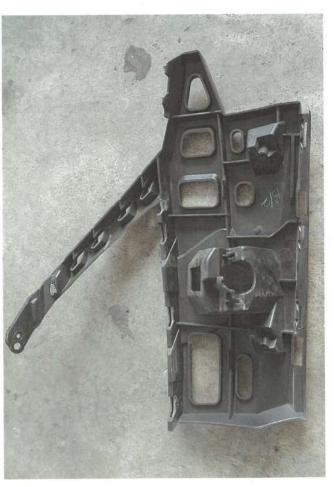














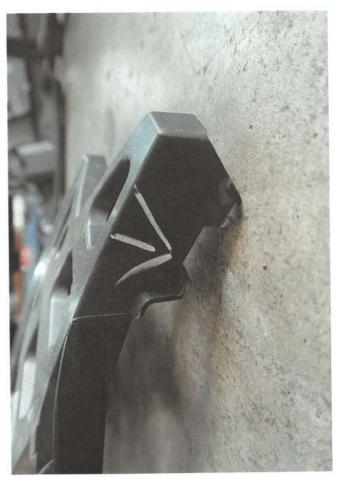






















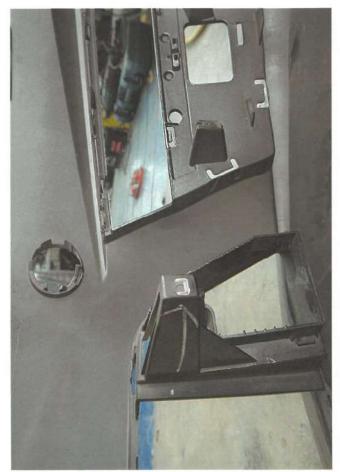


















SK0N226U0007 / KAN FOOK SING MOTOR WORKSHOP [539147] ENTRY DATE & TIME: 30/06/2022 16:49 (SGT) SUBMITTED BY: DARRELL LEK VERSION: 1 (30/06/2022 16:49 (SGT))



# SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.

 This Form must be completed by the Policyholder and/or the Authorised Driver
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### **ACCIDENT STATEMENT**

Date of Submission 30/06/2022 16:49 (SGT) Reported by Driver Date of Accident 29/06/2022 02:05 (SGT) Exact Location of Accident Singapore Additional Location Information **BUKIT BATOK AVE 6** Country/State of Loss Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SNB7172P

INSURED/POLICYHOLDER

Is company? No Name Of Registered Owner NG FERN LAN NRIC No S7001740G Email Address NGFERNLAN@HOTMAIL.COM Mobile Phone No (Phone) +65-94768356 Alternative Phone No

VEHICLE PARTICULARS

Manufacturer Skoda Model Octavia Variant Exact purpose for which vehicle was being used at time of accident Are you claiming under your own insurance policy for repair to your vehicle?

No - Claiming third party Vehicle Category Private car Transmission Auto CC 2000

INSURANCE COMPANY

Name of Insurance Company Etiqa Insurance Pte Ltd Policy Number / Cover Note Number MA015854

DRIVER

Name of Driver ALVIN CHANG HAN PING NRIC No S9630438B Date Of Birth 26/08/1996 Occupation Indoor

Date Of Driving Pass 15/09/2020 Driving experience 1 YEAR AND 9 MONTHS Gender Male Mobile Number (Phone) +65-83389757 Alt. Phone Number **Email Address** ALVINLLORIS@GMAIL.COM Address 15 JLN RAJAWALI #04-04 S598433 Address complement Postcode Is the driver the policyholder? No If No, Relationship of the Driver with the Insured Child Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Collision - Head to Rear Type of Accident Weather Conditions Clear Road Surface Dry OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident 2 Was anybody injured in the Accident? Yes Was any injured conveyed to hospital by ambulance? No Was any other vehicle or property damaged? Yes Number of Passengers (Including Driver) Has the driver been approached by unknown person(s) No soliciting/offering accident claims assistance? Translator's name Translator's ID Translator's phone number Translator's email Original language used in the statement DETAILS OF POLICE ACTION Was the accident reported to the police? No Was notice of intended Prosecution given? No If yes, against whom? CIRCUMSTANCES OF ACCIDENT REFER TO ATTACHED REPORT ATTACHMENT(S) Are accident photos available for attachment? Yes Was there any video captured by Car Camera? Yes Reasons for not uploading a video of the accident WITH OWNER DETAILS OF OTHER VEHICLE PROPERTY 1 6X

Vehicle Registration Number	SHA4446
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Taxi
Name of Driver	\$ <b>=</b> 0



Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	_
Nature Of Damage	_
Details of property damaged in accident	_
No. Of Passenger (Including Driver)	

# INJURED PERSONS DETAILS

## INJURED 1

Name of injured person	ALVIN CHANG HAN PING
Gender	Male
Phone No	(Phone) +65-83389757
Address	-
Address Complement	-
Post Code	2
Approximate Age Years Old	-
Injuries Sustained	-
Injured person in which vehicle?	SNB7172P
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

### SKETCH PLAN

### IMPORTANT NOTICE

- Pease report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GM) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or passessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims,

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yersilaw firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes

av 70/6/22 1620 Witnessed by Reporting Centre Policyholder's Signature / Date & Driver's Signature (If driver is not the policyholder) / Date LEK SIU ENG Time Personnel & Time Sketch Plan

Bahk Are Buks

Car 4: SNB7172P CarB: SHA 4446X

-	+nc	Santca	dute	ane.	time. 3	L WAS &	riving	9/3/	ny th	4 Sto	itel	place.	
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sos	pec	my c	ar to	9	complet	scts s	. Us	tuc	5 541	Chro	later	CAT.	Ľ
		46×											

30/6/22 1620

Driver's Signature (if driver is not the policyholder) / Date & Tine

Policyholder's Signature / Date & Time

Witnessed by Reporting Centre Personnel LEK STU ENG