

## Huey Yon (LKKAuto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 21 July 2023 3:09 PM  
**To:** Huey Yon (LKKAuto)  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

CDMPG23001677

Warmest Regards,  
Pauline Soh  
Executive

### ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Friday, 21 July 2023 8:56 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Pauline,

Kindly provide us claim no.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Friday, July 7, 2023 4:42 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 11.7.23.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Friday, July 7, 2023 2:54 PM

**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Jac,

Please provide us TP accident report **ASAP** for case registration, thank you.

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>  
**Sent:** Thursday, 6 July 2023 4:56 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>  
**Cc:** David Mong <[hhmotor@outlook.com](mailto:hhmotor@outlook.com)>; 'BenZ mong' <[benz\\_mong@hotmail.com](mailto:benz_mong@hotmail.com)>  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Sir,

**PRE-REPAIR SURVEY  
CLAIMANT: CHUNG PEOW WENG  
ACCIDENT INVOLVING SJT 952 D & SLM 3880 X ON 30<sup>th</sup> JUNE 2023 AT ALONG CTE TOWARDS ANG MO  
KIO AT ABOUT 18:00 HOURS**

We refer to your email dated 6<sup>th</sup> July 2023.

We confirmed that both parties are agreeable to appoint **LKK** as the Single Joint Expert for the Survey of our client's vehicle no. **SJT 952 D**.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

**Venue :** **HUAT HOCK MOTOR WORKSHOP**  
Blk 3012 Bedok North Avenue 4  
#01-2054  
Singapore 489978

**Contact :** Mr Benz (98263234)

Please let us hear from you soon.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Thursday, 6 July, 2023 2:26 PM  
**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>  
**Subject:** RE: OUR REF: AW1-jgv-ins-V1-SJT952D-

Dear Jac,

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

Surveyor during repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

Surveyor after repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim
Appraiser VP	Victor

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Sent:** Wednesday, 5 July 2023 2:50 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; 'Dillen Selvarajoo' <[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Cc:** David Mong <[hmmotor@outlook.com](mailto:hmmotor@outlook.com)>; 'BenZ mong' <[benz\\_mong@hotmail.com](mailto:benz_mong@hotmail.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-V1-SJT952D-2023(jw) YOUR REF: SLM3880X

**ERGO INSURANCE PTE LTD**

**Attention: Motor Claim Department**

Dear Sir,

**PRE-REPAIR SURVEY**

**CLAIMANT: CHUNG PEOW WENG**

**ACCIDENT INVOLVING SJT 952 D & SLM 3880 X ON 30<sup>th</sup> JUNE 2023 AT ALONG CTE TOWARDS ANG MO KIO AT ABOUT 18:00 HOURS**

We are instructed by **CHUNG PEOW WENG** to notify you of a road accident on on **30<sup>th</sup> JUNE 2023 AT ALONG CTE TOWARDS ANG MO KIO AT ABOUT 18:00 HOURS** involving our client's **SJT 952 D & SLM 3880 X** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact: \_\_\_\_\_

Date & Time \_\_\_\_\_

Surveyor during repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

Surveyor after repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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