

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 7 July 2023 2:54 pm
To: Jacqui Wong; admin-d; Admin A; Mei Kwan (LKKAuto)
Subject: RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Jac,

Please provide us TP accident report **ASAP** for case registration, thank you.

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988



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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Thursday, 6 July 2023 4:56 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; 'Jennifer Guay' <jenniferquay@visionlawllc.com>

Cc: David Mong <hhmotor@outlook.com>; 'BenZ mong' <benz_mong@hotmail.com>

Subject: RE: OUR REF: AW1-jgv-ins-H40-120845-2023(jw) YOUR REF: SLM3880X

Dear Sir,

PRE-REPAIR SURVEY

CLAIMANT: CHUNG PEOW WENG

ACCIDENT INVOLVING SJT 952 D & SLM 3880 X ON 30th JUNE 2023 AT ALONG CTE TOWARDS ANG MO KIO AT ABOUT 18:00 HOURS

We refer to your email dated 6th July 2023.

We confirmed that both parties are agreeable to appoint **LKK** as the Single Joint Expert for the Survey of our client's vehicle no. **SJT 952 D**.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

Venue : **HUAT HOCK MOTOR WORKSHOP**
Blk 3012 Bedok North Avenue 4
#01-2054
Singapore 489978

Contact : Mr Benz (98263234)

Please let us hear from you soon.

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Thursday, 6 July, 2023 2:26 PM
To: Jacqui Wong <jacquiwong@visionlawllc.com>
Subject: RE: OUR REF: AW1-jgv-ins-V1-SJT952D-2023(jw) YOUR REF: SLM3880X

Dear Jac,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim
Appraiser VP	Victor

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Wednesday, 5 July 2023 2:50 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; 'Dillen Selvarajoo' <dillen.selvarajoo@ergo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: David Mong <hhmotor@outlook.com>; 'BenZ mong' <benz_mong@hotmail.com>

Subject: RE: OUR REF: AW1-jgv-ins-V1-SJT952D-2023(jw) YOUR REF: SLM3880X

ERGO INSURANCE PTE LTD

Attention: Motor Claim Department

Dear Sir,

PRE-REPAIR SURVEY

CLAIMANT: CHUNG PEOW WENG

ACCIDENT INVOLVING SJT 952 D & SLM 3880 X ON 30th JUNE 2023 AT ALONG CTE TOWARDS ANG MO KIO AT ABOUT 18:00 HOURS

We are instructed by **CHUNG PEOW WENG** to notify you of a road accident on on **30th JUNE 2023 AT ALONG CTE TOWARDS ANG MO KIO AT ABOUT 18:00 HOURS** involving our client's **SJT 952 D & SLM 3880 X** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact: _____

Date & Time: _____

Surveyor during repair: _____

Date & Time: _____

Surveyor after repair: _____

Date & Time: _____

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VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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VISION LAW LLC
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