## Meng Yan (LKK Auto)

**From:** Teo, Grace < grace.teo@sompo.com.sg>

**Sent:** Friday, 7 July 2023 9:39 am

**To:** Teamwork; Gnoh, Pau Loong; admin-d; assignments; SUR

Subject: LKK \ CMTD2302686/GPL(nr) | OUR REF : 2307-04 // YOUR REF : SLN6361C ACCIDENT INVOLVING SML12Z AND SLN6361C ON

05/07/23

### Without Prejudice

Our Reference : CMTD2302686/GPL Your Reference 2307-04 (SML12Z)

Dear Seri,

We refer to your email notification and have appointed **LKK AUTO** to conduct the to conduct the survey.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

### Aside to LKK AUTO,

Please arrange the named surveyor to survey **SML12Z** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

**Early Closure of Business Hour's Notice** 

We will be closing at 3.00pm on July 7, 2023 (Friday), for our Company event. Business will resume on July 10, 2023 (Monday).

### [Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

\*For motor surveys, you can send your emails to <u>motorsurvey@sompo.com.sg</u>

\*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



# Innovation for Wellbeing

### Sompo Insurance Singapore Pte. Ltd.

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From: Teamwork <claims@teamworkgarage.com>

Sent: Thursday, July 6, 2023 6:06 PM

**To:** Claims - Motor Survey < Motor Survey@sompo.com.sg>; TEAMWORK < claims@teamworkgarage.com>

Subject: OUR REF: 2307-04 // YOUR REF: SLN6361C ACCIDENT INVOLVING SML12Z AND SLN6361C ON 05/07/23

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WITHOUT PREJUDICE

OUR REF : 2307-04 YOUR REF : SLN6361C

Dear Sir / Madam,

#### PRE-REPAIR INSPECTION FOR SML12Z

We are instructed by our client to notify you of a road traffic accident on 05/07/2023 at about 2354hrs involving our client's/customer's vehicle registration number [SML12Z] and vehicle registration number [SLN6361C] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day!

Regards

# Seri Kamaludin

Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24/34 Paya Ubi Industrial Park Singapore 408934

Tel: 6844 2475 Fax:6844 2474