

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 20 July 2023 3:51 PM  
**To:** SUR; kennychan@alanutd.com  
**Subject:** RE: OUR REF: SNM23D204537/SLE480D/C02/TOHHS -ARRANGE OWN DAMAGED CLAIM SURVEY FOR SLE480D ACCIDENT ON 30-06-2023

Dear Kenny,

As instructed by our client , please proceed to repair the **insured vehicle SLE 480D.Lump Sum Repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Thursday, July 6, 2023 5:10 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'kennychan@alanutd.com' <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>  
**Subject:** FW: OUR REF: SNM23D204537/SLE480D/C02/TOHHS -ARRANGE OWN DAMAGED CLAIM SURVEY FOR SLE480D ACCIDENT ON 30-06-2023

WITHOUT PREJUDICE

Dear Sir/Mdm (Alan United),

Estimate \$29,418  
Excess \$2,000

Aside to LKK;

Please assist to get your surveyor to liaise with ALAN UNITED to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, July 6, 2023 2:14 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'kennychan@alanutd.com' <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** OUR REF: SNM23D204537/SLE480D/C02/TOHHS -ARRANGE OWN DAMAGED CLAIM SURVEY FOR SLE480D ACCIDENT ON 30-06-2023

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Irene](#),

Please refer to the above subject.

Kindly **assist on OD claim SLE480D** soonest possible on behalf of Alfred Toh.

Please contact our claims department **Alfred Toh 6389 6183** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>

**Sent:** Wednesday, July 5, 2023 2:28 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ARRANGE OWN DAMAGED CLAIM SURVEY FOR SLE480D ACCIDENT ON 30-06-2023

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Dear Motor Claims Dept.

Please arrange surveyor to survey vehicle SLE480D for doing own damaged claim repair at our workshop accident on 30-06-2023 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686