

Winnie Foo (LKKAuto)

From: Sherwin Beh (LKK Auto)
Sent: Thursday, 6 July 2023 6:10 pm
To: Winnie Foo (LKKAuto)
Cc: Bryan Ang (LKKAuto)
Subject: FW: Request For Survey -- MSIG Ref: 318726 -- Your Ref: WC5202M (DOA 14/6/2023)

Hello Winnie

Kindly open reference number for this vehicle WC 5202M. Bryan informed the report fee \$800/excluding gst.

Best Regards,

Sherwin Beh | Technical Investigator
LKK Auto Consultants

Office: 6256 3561 | Email: SherwinBeh@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Monday, June 26, 2023 5:59 PM
To: eileen.ng@allianceconcrete.com.sg
Cc: 'Goh, Elsie' <elsie.goh@wtwco.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>
Subject: RE: Request For Survey -- MSIG Ref: 318726 -- Your Ref: WC5202M (DOA 14/6/2023)

Dear Eileen

Our surveyor has contacted the driver but he refer us to his supervisor.

However todote the supervisor has yet to contact them on the survey.

Can you assist in this regards?

Best Regards

Douglas Ong
Claims Services (Motor)
D: 6012 1346 | douglas_ong@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6220 9644 |

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From: Douglas Ong
Sent: Wednesday, June 21, 2023 3:59 PM
To: eileen.ng@allianceconcrete.com.sg
Cc: 'Goh, Elsie' <elsie.goh@wtwco.com>
Subject: RE: Request For Survey -- MSIG Ref: 318726 -- Your Ref: WC5202M (DOA 14/6/2023)

Dear Eileen

Thank you for acting swiftly.

We have assigned our panel surveyor LKK Auto Consultants. They shall contact the driver to fix an appointment.

Best Regards

Douglas Ong
Claims Services (Motor)
D: 6012 1346 | douglas_ong@sg.msig-asia.com
Please note my direct line has changed.



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From: eileen.ng@allianceconcrete.com.sg <eileen.ng@allianceconcrete.com.sg>
Sent: Wednesday, June 21, 2023 3:33 PM
To: Douglas Ong <douglas_ong@sg.msig-asia.com>
Cc: 'Goh, Elsie' <elsie.goh@wtwco.com>
Subject: RE: Request For Survey -- MSIG Ref: 318726 -- Your Ref: WC5202M (DOA 14/6/2023)
Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Douglas,

Please refer to the attached email from my Operations team colleague and schedule the interview accordingly with the truck-owner.

Do keep us posted on the development.

Thank you.

Regards,
Eileen Ng

From: Douglas Ong <douglas_ong@sg.msig-asia.com>
Sent: Tuesday, 20 June 2023 4:21 pm
To: eileen.ng@allianceconcrete.com.sg
Cc: Goh, Elsie <elsie.goh@wtwco.com>
Subject: Request For Survey -- MSIG Ref: 318726 -- Your Ref: WC5202M (DOA 14/6/2023)

Dear Eileen

Accident On 14/6/2023 Involving WC5202M & SGZ7115L @ Ang Mo kio Ave 6 / Ave 9
Owner: United Venus Engineering Services (S) Pte Ltd
Driver: Karumbayiram Sekar

The above matter refers.

We have obtained CCTV footage from 3rd Party car. As part of our investigation into causation, we would like to conduct a survey on your vehicle.

Kindly let us know the date, time and venue for the survey appointment. Thank you.

Best Regards

Douglas Ong
Claims Services (Motor)
D: 6012 1346 | douglas_ong@sg.msig-asia.com
Please note my direct line has changed.



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