

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Thursday, 6 July 2023 2:59 pm
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Don Bong; Shafawati Bte Md Rabu
Subject: TPPD survey: Claim ref: C10023307 /SR || OI- SLV5176K (Blue) TP-SMM4782C || Est: \$0.00 || Bifrost Auto
Attachments: C10023307 - TP (SMM4782C).zip

Hi Team,

We would like to request TP survey for SMM4782C. TP chose LKK to survey the vehicle.

Workshop information:
Address:

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Buki

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 06/07/2023

Please confirm assignment.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

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F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sg



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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Thursday, July 6, 2023 1:53 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: Re: PRI request on 06.07.2023 || C10023307/SR || Accident involving SMM 4782 C & SLV 5176 K on 06/07/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Thursday, July 6, 2023 12:49 PM
To: Motor Claims <motorclaims@budgetdirect.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: Accident involving SMM 4782 C & SLV 5176 K on 06/07/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, VENTURE CARS PTE LTD to notify you of the aforesaid accident involving our client's vehicle SMM4782C and your insured's vehicle SLV5176K on 06/07/2023 at 0835HRS along KPE TOWARDS MCE BEFORE PIE (TUAS) EXIT

This serves as a **NOTICE** that we are claiming against SLV5176K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 06/07/2023

PRS ARRANGEMENT (Date & Time) : 07/07/2023 after 1300hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409