

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jul 2023 12:51	Clm Veh Model Changed	(201133) VOLKSWAGEN CADDY 2.0 D (M).	[R] Chia Pei Ying
2	06 Jul 2023 12:51	Clm Created	Reg No: GBK6047U. Policy No: DMCG22014027. Acct Date: 2023/07/03. Claim Type: OD. Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: SME Motor Pte Ltd (Kaki Bukit)	[R] Chia Pei Ying
3	06 Jul 2023 12:59	Clm Veh Model Changed	(201133) -> (201693) VOLKSWAGEN CADDY 1.9 TDI (A).	[R] Chia Pei Ying
4	06 Jul 2023 13:21	Clm Submitted	39032.10.	[R] Chia Pei Ying
5	06 Jul 2023 14:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please note that from 13 March onwards, OD claim (above 10k) review will be conducted by Perfect Automotive. Kindly approach Gary of Perfect Automotive before sending for OD authorization. Do inform us if you are not	[I] Pauline Soh
6	06 Jul 2023 14:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/17	[I] Pauline Soh
7	06 Jul 2023 14:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Pauline Soh
8	06 Jul 2023 14:17	Assignment 1st Accessed		[A] NA MENG YAN
9	06 Jul 2023 15:10	Clm Registration Modified	Excess: -> 500.00.	[I] Foo Ai Nghoh
10	07 Jul 2023 08:42	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] VERON CHEN
11	07 Jul 2023 14:53	Adj Rpt Initiated		[A] SHIAU CHAN
12	07 Jul 2023 16:57	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/07/17	[A] SHIAU CHAN
13	10 Jul 2023 11:10	Adj Mandate Request	Cur.Req:38412.10:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORIS E REPAIR.	[A] SHIAU CHAN
14	13 Jul 2023 12:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/17. Mandate Remarks: Subject to Lump Sum	[I] Foo Ai Nghoh
15	13 Jul 2023 12:53	Adj Mandate Set	Approved:38412.10:Subject to Lump Sum	[I] Foo Ai Nghoh
16	13 Jul 2023 13:13	Adj Mandate Request	Cur.Req:38412.10:The vehicle repair on part by part due to the vehicle used less than 3 years and no 2nd hand parts available.	[A] SHIAU CHAN
17	17 Jul 2023 15:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/07/17. Mandate Remarks: Please try and offer on Lump su m basis, if not then we will offer part by part	[I] Foo Ai Nghoh
18	17 Jul 2023 15:51	Adj Mandate Set	Approved:38412.10:Please try and offer on Lump sum basis, if not then we will offer part by part	[I] Foo Ai Nghoh

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2992715	06 Jul 2023 12:51:36	OD/TP Case (Repairer)	Motor	SME Motor Pte Ltd	SME Motor Pte Ltd (Kaki Bukit)	GBK6047U		xx.xx
2992722	06 Jul 2023 12:59:13	CMF LITE (OD)	TrueSight-CMF	ERGO Insurance Pte. Ltd. (CMF)	ERGO Insurance Pte. Ltd. (HQ)	GBK6047U	AIR COOL SERVICES	xx.xx
2993553	07 Jul 2023 14:53:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK6047U		11.00

