

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 19 July 2023 4:38 PM
To: gary.seah@smemotor.com.sg; Ying; hanzc@smemotor.com.sg
Cc: SUR
Subject: RE: ***SPAM*** ERGO-OD GBK 6047U DOA: 03/07/2023

Dear Gary,

After we feedback to our principal.

As instructed by our client, please proceed to repair the insured vehicle **GBK 6047U at cost plus 10% on part by part basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: gary.seah@smemotor.com.sg <gary.seah@smemotor.com.sg>
Sent: Wednesday, July 19, 2023 3:45 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Ying <ying@smemotor.com.sg>; hanzc@smemotor.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: Re: ***SPAM*** ERGO-OD GBK 6047U DOA: 03/07/2023

Dear Shiau Chan,

We have tried to source however there are no used/recon parts available in the market, thus we are not able to repair this vehicle under lumpsum basis.

Please kindly revert on the repair base on part by part repair.

Thank you

Best Regards,

Gary

On 19/7/2023 3:21 pm, Shiao Chan (LKKAuto) wrote:

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle **GBK 6047U on Lump Sum basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Best Regards,
Gary

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