

## Mei Kwan (LKKAuto)

---

**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Thursday, 6 July 2023 10:26 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; EzLyna (LKKAuto)  
**Subject:** RE: #2516489349SG004#023# // Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23006819/Aya3 // ACC INV SDR6886D AND SMQ4424R ON 01/07/2023

Hi Mei Kwan,

Noted with thanks.

Best Regards,

**Angie Gan**

Complex Claims Examiner  
Auto Bodily Injury Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, July 6, 2023 10:23 AM  
**To:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Subject:** [EXTERNAL] RE: #2516489349SG004#023# // Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23006819/Aya3 // ACC INV SDR6886D AND SMQ4424R ON 01/07/2023

**This message is from an external sender; be cautious with links and attachments.**

Dear Angie,

PRI request was submitted by workshop. TP repairer called our surveyor to survey on 04.07.2023.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Sent:** Thursday, July 6, 2023 9:48 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Subject:** RE: #2516489349SG004#023# // Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23006819/Aya3 // ACC INV SDR6886D AND SMQ4424R ON 01/07/2023

Dear Mei Kwan,

Could you kindly advise whether this PRI request was submitted by workshop or lawyer?

Thank you.

Best Regards,

**Angie Gan**

Complex Claims Examiner

Auto Bodily Injury Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1013

[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Sent:** Thursday, July 6, 2023 9:28 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>

**Subject:** #2516489349SG004#023# // Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23006819/Aya3 // ACC INV SDR6886D AND SMQ4424R ON 01/07/2023

Dear Mei Kwan,

Thank you for your email.

Hi Angie,

The case has been assigned to you as per our listing.

For your review and action, thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Regards,

**Kathlyn Cheok**

Complex Claims Examiner  
Auto Bodily Injury Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65)64191880  
[Cheok.leewai@aig.com](mailto:Cheok.leewai@aig.com) | [www.aig.sg](http://www.aig.sg)

Follow us:



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)**

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use*

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, July 5, 2023 7:45 PM

**To:** Mavis, Chew <[Chew.Mavis@aig.com](mailto:Chew.Mavis@aig.com)>; Cheok, Lee Wai <[Cheok.Leewai@aig.com](mailto:Cheok.Leewai@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC6/AIG23006819/Aya3 // ACC INV SDR6886D AND SMQ4424R ON 01/07/2023

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Ezlyna

Thank you.

Best Regards,

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.