

## Mei Kwan (LKKAuto)

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**From:** Rajes (LKK Auto)  
**Sent:** Wednesday, 5 July 2023 3:52 PM  
**To:** Motor Claim - III; assignments; Admin A  
**Cc:** Sundari Nagarajan - III  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

**Categories:** HMK

Dear Logan,

Thank you for the assignment.  
Repairer arrange survey on 07/07/2023.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, July 5, 2023 2:45 PM  
**To:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

Dear Surveyor,

Please conduct a survey on TP vehicle **SLN9879G** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Logan**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay, #22-00, Singapore 048580**  
**Tel: 6347 6100, Ext – 302**



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**From:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>  
**Sent:** Wednesday, July 5, 2023 1:30 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023  
**Importance:** High

Dear Logan

Can I proceed to arrange the survey with LKK?

Kindly note that our client would like to have his vehicle surveyed tomorrow

Thank You  
Carine Yeo

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**From:** Carine Yeo TCBC  
**Sent:** Wednesday, July 5, 2023 10:49 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023  
**Importance:** High

Dear Logan

No problem

Kindly assist to have the surveyor to contact me for an appointment to survey the vehicle

Best Regards  
Carine Yeo

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Wednesday, July 5, 2023 10:40 AM  
**To:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>  
**Cc:** Derek Oh <[derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)>; Suraidah B Saidi PTCBC <[suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)>; Linette Cheong <[linette.cheong@inchcape.com.sg](mailto:linette.cheong@inchcape.com.sg)>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

Dear Carine,

Our sincere apologies but we just got the word from our surveyor that they will be unable to undertake any new survey request for the next couple of days. We would like to propose the following surveyor:

**LKK Auto Consultants Pte Ltd**

Thank you.

**Logan**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay, #22-00, Singapore 048580**  
**Tel: 6347 6100, Ext – 302**

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**From:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>  
**Sent:** Wednesday, July 5, 2023 7:18 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Derek Oh <[derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)>; Suraidah B Saidi PTCBC <[suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)>; Linette Cheong <[linette.cheong@inchcape.com.sg](mailto:linette.cheong@inchcape.com.sg)>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

Dear Logan

We are ok with AIS

Thank You  
Carine Yeo

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Tuesday, July 4, 2023 8:31 AM  
**To:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>  
**Cc:** Derek Oh <[derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)>; Suraidah B Saidi PTCBC <[suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)>; Linette Cheong <[linette.cheong@inchcape.com.sg](mailto:linette.cheong@inchcape.com.sg)>  
**Subject:** RE: [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- **Automobile Inspection Services Pte Ltd**

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Logan**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay, #22-00, Singapore 048580**  
**Tel: 6347 6100, Ext – 302**

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**From:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>

**Sent:** Monday, July 3, 2023 2:42 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Derek Oh <[derek.oh@inchcape.com.sg](mailto:derek.oh@inchcape.com.sg)>; Suraidah B Saidi PTCBC <[suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)>; Linette Cheong <[linette.cheong@inchcape.com.sg](mailto:linette.cheong@inchcape.com.sg)>

**Subject:** [EXTERNAL] - ACCIDENT INVOLVING VEHICLES SLN 9879 G & SML 2037 P ON 01.07.2023

**Importance:** High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SML 2037 P, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 + GST per day x no. of days as recommended by your appointed surveyor.

Our client would like to have his vehicle surveyed on Thursday 06.07.2023, thus we would appreciate if you could let us have the surveyor list to choose from asap.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

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