

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Wednesday, 5 July 2023 2:57 PM
To: Motor Claim - III; assignments; Admin A
Cc: Krishnan Bhuvaneswan
Subject: RE: [EXTERNAL] - 1st Reminder Not Agreeable to Shared Liability - OUR CLIENT SLU4091H DOA: 22/06/2023 POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Categories: HMK

Dear Logan,

Thank you for the assignment.
Repairer arrange survey on 06/07/2023.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, July 5, 2023 2:30 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Krishnan Bhuvaneswan <Bhuvana@iii.com.sg>; zila <zila@ahlimmotor.com.sg>
Subject: RE: [EXTERNAL] - 1st Reminder Not Agreeable to Shared Liability - OUR CLIENT SLU4091H DOA: 22/06/2023 POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Dear Surveyor,

Please conduct a survey on TP vehicle **SLU4091H** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302

From: zila <zila@ahlimmotor.com.sg>

Sent: Wednesday, July 5, 2023 10:03 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Krishnan Bhuvaneswan <Bhuvana@iii.com.sg>

Subject: Re: [EXTERNAL] - 1st Reminder Not Agreeable to Shared Liability - OUR CLIENT SLU4091H DOA: 22/06/2023
POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Hi,

We agree to it.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

On 05/07/2023 9:55 am, Motor Claim - III wrote:

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

1. LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302



From: zila <zila@ahlimmotor.com.sg>

Sent: Tuesday, July 4, 2023 4:33 PM

To: Krishnan Bhuvaneswan <Bhuvana@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: Re: [EXTERNAL] - 1st Reminder Not Agreeable to Shared Liability - OUR CLIENT SLU4091H DOA: 22/06/2023 POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Hi Bhuvana,

Kindly arrange for survey.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

On 04/07/2023 2:49 pm, Krishnan Bhuvaneshwan wrote:

Dear Zila,

As we informed you earlier we are maintaining 50% of liability as your client too changed lane and the damage also not exactly on the rear rather it is on the left rear corner of your client's vehicle.

Thanks & Regards

Bhuvaneshwari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay #22-00 Singapore 048580

Tel: 6347 6100 Ext 231



From: zila <zila@ahlimmotor.com.sg>

Sent: Tuesday, July 4, 2023 2:46 PM

To: Krishnan Bhuvaneshwan <Bhuvana@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: [EXTERNAL] - 1st Reminder Not Agreeable to Shared Liability - OUR CLIENT SLU4091H DOA: 22/06/2023 POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Importance: High

Hi Bhuvana,

Kindly advise me on the liability for this case.
Thanks.

Regards
Zila
Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170
On 30/06/2023 9:05 am, zila wrote:

Hi Bhuvana,

Kindly advise me why is it 50% shared liability when your insured hit my client from the rear corner?

Video shows clearly that your insured filter out from its own lane & bump into my client's car.

Kindly review the case again & offer accordingly to BOLA Guideline.

Thanks.

Regards
Zila
Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170
On 28/06/2023 2:16 pm, Krishnan Bhuvaneswan wrote:

Dear Zila,

We reviewed the claim and we are proposing 50% of liability.

Thanks & Regards

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay #22-00 Singapore 048580
Tel: 6347 6100 Ext 231



From: zila <zila@ahlimmotor.com.sg>
Sent: Wednesday, June 28, 2023 9:25 AM
To: Krishnan Bhuvaneswan <Bhuvana@iii.com.sg>
Cc: muihong@ahlimmotor.com.sg
Subject: [EXTERNAL] - Video Footage - OUR CLIENT
SLU4091H DOA: 22/06/2023 POLICY NO. DMPPHQ22-008326 YOUR INSURED SMZ1261R

Hi Bhuvana,

Pls refer to the attached video.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

On 28/06/2023 9:06 am, Krishnan Bhuvaneshwan wrote:

Dear Zila,

Kindly provide your client's video
footage to confirm liability.

Thanks & Regards

Bhuvaneshwari

Motor & Work Injury Claims

Department

India International Insurance Pte Ltd

6 Raffles Quay #22-00 Singapore 048580

Tel: 6347 6100 Ext 231



From: Motor Claim - III

[<motorclaim@iii.com.sg>](mailto:motorclaim@iii.com.sg)

Sent: Tuesday, June 27, 2023 7:19 PM

To: Krishnan Bhuvaneshwan

[<Bhuvana@iii.com.sg>](mailto:Bhuvana@iii.com.sg)

Subject: FW: [EXTERNAL] - ARRANGE
FOR SURVEY - OUR CLIENT SLU4091H
DOA: 22/06/2023 POLICY NO.
DMPPHQ22-008326 YOUR INSURED
SMZ1261R

Hi Bhuvana,

FYNA on liability clearance.

Thank you.

Logan
Motor & Work Injury Claims
Department
India International Insurance Pte
Ltd
6 Raffles Quay, #22-00, Singapore
048580
Tel: 6347 6100, Ext – 302



From: zila <zila@ahlimmotor.com.sg>
Sent: Tuesday, June 27, 2023 1:45 PM
To: Motor Claim - III
<motorclaim@iii.com.sg>
Cc: Gabriel Wee <Gabriel@iii.com.sg>
Subject: [EXTERNAL] - ARRANGE FOR
SURVEY - OUR CLIENT SLU4091H DOA:
22/06/2023 POLICY NO. DMPPHQ22-
008326 YOUR INSURED SMZ1261R

Hi Claims Dept,

Kindly arrange for the vehicle to be
survey.

Note: Car not in - to be arrange.

Kindly advise OIC & liability for this
case.

Thanks.

--

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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