

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 4 July 2023 7:05 pm
To: 'Vikneswaran Naidu Ayavoo'; assignments
Cc: Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit
Subject: RE: 3rd Party Claim SDQ3268M Against GBG5599X // EQI REF: DM23HO01375/JT
Attachments: [Untitled].pdf; [Untitled].pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Vikneswaran,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Sent: Tuesday, 4 July 2023 6:47 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: 3rd Party Claim SDQ3268M Against GBG5599X // EQI REF: DM23HO01375/JT

Dear Jaime,

Kindly arrange **LKK Auto Consultants Pte Ltd** for the survey arrangement.

Vikneswaran Naidu
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 4 July 2023 4:51 PM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: FW: 3rd Party Claim SDQ3268M Against GBG5599X // EQI REF: DM23HO01375/JT

This email was sent from outside of your organisation

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Please let us have your choice of surveyor from our list.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Regards,

Jaime Tay
Executive | Claims

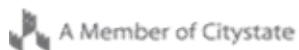


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From: Jaime Tay

Sent: Monday, 3 July 2023 9:12 AM

To: 'vikneswarannaidu.ayavoo@cyclecarriage.com.sg' <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Cc: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: 3rd Party Claim SDQ3268M Against GBG5599X // EQI REF: DM23HO01375/JT

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Liability is clear. We welcome direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>
<p>3) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>	<p>8) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>

9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
Executive | Claims



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From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Sent: Friday, 30 June 2023 4:39 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: 3rd Party Claim SDQ3268M Against GBG5599X

Dear Motor Claims,

Above attached 3rd party claim submission behalf owner.

Kindly advised on the liability.

Vikneswaran Naidu
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4513 • F: +65 6565 1240 • H: +65 9296 9198 • www.cyclecarriage.com.sg



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