

Veron Chen (LKKAUTO)

From: Finalization
Sent: Wednesday, 12 July 2023 3:30 PM
To: Veron Chen (LKKAUTO)
Subject: Re: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

I have review again. Maintain.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, July 11, 2023 1:18 PM
To: Finalization <finalization@lkkauto.com>
Subject: FW: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Hi,

Kindly assist to review again.

I have upload dismantle photos in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Finalization <finalization@lkkauto.com>
Sent: Thursday, July 6, 2023 8:11 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Done. Thanks.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, July 5, 2023 11:38 AM
To: Finalization <finalization@lkkauto.com>
Subject: RE: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Hi,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Finalization <finalization@lkkauto.com>

Sent: Tuesday, July 4, 2023 7:33 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Hi Veron,

Kindly get TP accident report GBG7069X. Thanks.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, July 4, 2023 7:07 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Finalization <finalization@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Hi Veron,

Please do paper survey, document uploaded in VIEWS.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, July 4, 2023 1:09 PM

To: Foo Ai Ngoh <ainingoh.foo@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Dear Ai Ngoh,

Thank you for the email.

The dates for:

1. PRI-21/9/2022
2. Dismantling-31/10/2022
3. Post inspection-21/11/2022

In the PRI report, it is stated the workshop was told to prepare the estimate – please explain what it means.

Our SOP, we requested workshop to provide us the estimate at the time of inspection.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo Ai Ngoh <aingoh.foo@ergo.com.sg>

Sent: Monday, July 3, 2023 11:04 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Assessment report - YQ5888L - Ergo ref: CDMCG22001881

Dear Veron

Your surveyor conducted the PRI for this vehicle.

I now enclose the third-party surveyor's report for his assessment of the cost of repairs together with his PRI report.

Please let us know the dates for

1. PRI
2. Dismantling
3. Post inspection

In the PRI report, it is stated the workshop was told to prepare the estimate – please explain what it means.

Looking forward to receiving the report for reserving.

Please inform me via email once the report is ready.

Data Classification: Confidential, C3

Warmest Regards,

Foo Ai Ngoh

Assistant Manager, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988

Aingoh.foo@ergo.com.sg

DID.: +65 6829 9925

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