

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 24 July 2023 2:42 PM
To: Claims; SUR
Cc: Derrick Quok; Kenneth Lim; Don Bong; Shafawati Bte Md Rabu; Investigation
Subject: RE: OD survey: Claim ref: C10023228 /SR || OI-SLR5165M (Black) TP-NA || Est: \$0.00 || Exs: \$600.00 || Maximus Auto Services Pte Ltd
Attachments: SLR5165M 2nd IA.pdf; SLR5165M estimate 1.pdf; SLR 5165M ACCIDENT INVESTIGATION REPORT.pdf

Dear Sir/Madam,

Enclosed herewith 2nd preliminary advice and investigation report of SLR 5165M
We have not authorise repair.

Kindly advise on authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Thursday, July 6, 2023 2:15 PM

To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Investigation <investigation@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>

Subject: RE: OD survey: Claim ref: C10023228 /SR || OI-SLR5165M (Black) TP-NA || Est: \$0.00 || Exs: \$600.00 || Maximus Auto Services Pte Ltd

Dear Sir/Madam,

Enclosed herewith preliminary advice of SLR 5165M.
Pending for investigation and parts prices.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Wednesday, July 5, 2023 11:29 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>

Subject: RE: OD survey: Claim ref: C10023228 /SR || OI-SLR5165M (Black) TP-NA || Est: \$0.00 || Exs: \$600.00 || Maximus Auto Services Pte Ltd

Hi Assignment Team

This case needs to carry out interview with driver.

Pass the file to investigator after the survey.

Hi Frauline

Please inform your insured that we will be contacting him.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, July 4, 2023 2:52 PM

To: Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>

Subject: RE: OD survey: Claim ref: C10023228 /SR || OI-SLR5165M (Black) TP-NA || Est: \$0.00 || Exs: \$600.00 || Maximus Auto Services Pte Ltd

Dear Frauline,

Thank you for the assignment.

Repairer arrange on 5.7.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@budgetdirect.com.sg>

Sent: Tuesday, July 4, 2023 2:17 PM

To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Don Bong <don.bong@budgetdirect.com.sg>; Shafawati Bte Md Rabu <shafawati.m@budgetdirect.com.sg>

Subject: OD survey: Claim ref: C10023228 /SR || OI-SLR5165M (Black) TP-NA || Est: \$0.00 || Exs: \$600.00 || Maximus Auto Services Pte Ltd

Hi LKK Team,

OD survey for SLR5165M. Please assist us this survey/investigations.

Insured's car is badly damaged after the accident, but he continued to drive home.

The front and undercarriage are badly affected, there may be consequential damages as the cooling system is likely to be affected.

Please assist us to check on OIV for any consequential damages (undercarriage).

Driver – MD / ND

Further excess – NA

Any workshop: Yes

Transport allowance – NA

OD Towing Recovery estimated amount - NA

Modification: No

Authorise : No (Policy yet to be verified, Renewal pop up)

GIA Reports uploaded in Sharepoint.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

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F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg



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From: Daphne Tan <daphne@maximusracing.com>

Sent: Monday, July 3, 2023 5:23 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: Own Damage Claim for SLR5165M, Accident 01/07/2023, Along Sixth Ave.

Dear Sir / Mdm,

We would like to put up a claim on OWN DAMAGE for vehicle SLR5165M. Accident happened on 01/07/2023 23:08, along Sixth Avenue.

Please see attached on the accident report.

I would like to inform that vehicle is currently at our repair workshop.

Maximus Auto Services Pte Ltd

7, Soon Lee Street,
#05-05, iSpace

Singapore 627608

Please contact myself, Daphne Tan tel: 96382477 for survey.

I am currently in the midst of preparing the estimate for surveyor.

B.Rgds

Daphne Tan