

## Meng Yan (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 4 July 2023 2:16 pm  
**To:** assignments  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: Our Ref: TK.EMS(AW).SJL3630E; Your insured veh: GT1023P(LONPAC); DOA: 03/07/2023 - PRI notice  
**Attachments:** client GIA.pdf

Lonpac External - General

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Corene Chong <corene@crossbordersllc.com>  
**Sent:** Tuesday, July 4, 2023 2:05 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Our Ref: TK.EMS(AW).SJL3630E; Your insured veh: GT1023P(LONPAC); DOA: 03/07/2023 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

Dear Gerald

1. We refer to your email attached below.
2. We are instructed that our client has confirmed Kenneth – LKK as SJE as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: AUTHORIZE WORKSHOP PTE LTD  
Address: 160, Sin Ming Drive  
Sin Autocity, #03-18/19  
Singapore 575722  
Contact: Jojo/Sirina @ 6456 0226

4. Please liaise with the above workshop directly.

Thank You  
Corene  
TEL: 6438 1323 (EXT 2004)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, July 4, 2023 12:43 PM

**To:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Our Ref: TK.EMS(AW).SJL3630E; Your insured veh: GT1023P(LONPAC); DOA: 03/07/2023 - PRI notice

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear Corene,

Our insured has not lodged the report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Mohd Hidir - Appraisal
4	Marcus Chua -LKK
5	Kenneth Kong - LKK

6	Mohd Nazril – LKK
7	Mohd Taufik – LKK
8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Corene Chong <[corene@crossborderllc.com](mailto:corene@crossborderllc.com)>  
**Sent:** Tuesday, July 4, 2023 12:28 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Hui Ting Tang <[huiting@crossborderllc.com](mailto:huiting@crossborderllc.com)>  
**Subject:** Our Ref: TK.EMS(AW).SJL3630E; Your insured veh: GT1023P(LONPAC); DOA: 03/07/2023 - PRI notice

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

**VERY URGENT**

Dear Sirs/Madam

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION**  
**CLAIMANT: ONG JIN SEONG**  
**TRAFFIC ACCIDENT ON 03 JULY 2023 AT 16:30 HRS ALONG LOYANG AVENUE INVOLVING VEHICLES NO. SJL3630E & GT1023P**

We are instructed by **ONG JIN SEONG** to notify you of a road accident on **03 JULY 2023** at about 09:58 hrs along **LOYANG AVENUE** involving our client's vehicle registration number **SJL3630E** and vehicle registration number **GT1023P** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: AUTHORIZE WORKSHOP PTE LTD  
Address: 160, Sin Ming Drive  
Sin Ming Autocity, #03-18/19  
Singapore 575722  
Contact: Jojo/Sirina @ 6456 0226

Please revert accordingly.

Thank You  
Corene  
TEL: 6438 1323 (EXT 2004)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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