Winnie Foo (LKKAuto)

From: Sherwin Beh (LKK Auto)

Sent: Tuesday, 4 July 2023 4:30 pm

To: Winnie Foo (LKKAuto)

Subject: FW: Fire Report || Claim: C10022597 , Claimed Policy: P10912984R00 , Policy Holder:

Rayhan Bin Mohd Isa

Attachments: SLM9385U.zip

Hello Winnie

Kindly open a reference no for this vehicle for me.

Best Regards,

Sherwin Beh | Technical Investigator

LKK Auto Consultants

Office: 6256 3561 | Email: <u>SherwinBeh@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, June 5, 2023 2:45 PM

To: Teo Jie Yang <jieyang.teo@budgetdirect.com.sg>; Investigation <investigation@lkkauto.com>; assignments

<assignments@lkkauto.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Cc: claims@budgetdirect.com.sg; Winnie Foo (LKKAuto) <winniefoo@lkkauto.com>; Shiau Chan (LKKAuto)

<siewsc@lkkauto.com>

Subject: FW: Fire Report | Claim: C10022597, Claimed Policy: P10912984R00, Policy Holder: Rayhan Bin Mohd Isa

Dear Jie Yang,

Please advise the location of the vehicle.

Dear Investigation Team,

FYNA. Thank you.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Sent: Monday, June 5, 2023 2:00 PM

To: Teo Jie Yang < jieyang.teo@budgetdirect.com.sg

Cc: Claims < claims@budgetdirect.com.sg>; assignments < assignments@lkkauto.com>

Subject: FW: Fire Report | Claim: C10022597, Claimed Policy: P10912984R00, Policy Holder: Rayhan Bin Mohd Isa

Hi Jie Yang

Please advise the location of the vehicle? At SME?

Dear Assignment Team

New fire case assign to Sherwin

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Jie Yang <jieyang.teo@budgetdirect.com.sg>

Sent: Monday, June 5, 2023 9:58 AM

To: Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Claims <claims@budgetdirect.com.sg>

Subject: Fire Report | Claim: C10022597, Claimed Policy: P10912984R00, Policy Holder: Rayhan Bin Mohd Isa

Dear Bryan,

OI was parking his vehicle bearing the registration plate SLM9385U at 157C Sengkang HDB Loading Bay.

Once the vehicle is parked, OI opened the door and smelled something burning. OI then opened the vehicle's bonnet and saw the battery was leaking and on fire. SCDF was subsequent alerted on scene to put out fire.

Meanwhile, we noted that there were after-market sports rim, air intake radio/media system and speakers found on this vehicle.

Hence, please assist to do a fire technical report on your opinion whether if the fire was linked to the modifications on this vehicle for us to determine whether there is a breach of policy conditions.

Attached is OI's GIA report for your reference.

PW is the vehicle number.

Thank you.

Warmest Regards,

Teo Jie Yang Executive, Claims

F +65 6725 0853

E jieyanq.teo@budgetdirect.com.sq



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