

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Date:** Wed, 26 Jul 2023 09:16 +0800  
**To:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: OUR REF: SNM23D203603/SFW2528P/C02/TANCHC & YOUR REF. CC6/CTI23006678/Apa3, SLM4599C, D.O.A. 18/05/2023, TPP DIRECT SETTLEMENT  
**Attachments:** 1 (Access the files in Attachments panel)

*Message Classification: Confidential*

Hi Mei Kwan,

Enclosed OI SAS for your necessary action.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, July 5, 2023 1:10 PM  
**To:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** OUR REF: SNM23D203603/SFW2528P/C02/TANCHC & YOUR REF. CC6/CTI23006678/Apa3, SLM4599C, D.O.A. 18/05/2023, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assign LKK Auto on DS - SLM4599C** oonest possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, July 4, 2023 1:40 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SFW2528P (OI : CTI - TBA) AND SLM4599C (TP : LKK REF - CC6/CTI23006678/Apa3) on 18/05/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 4599C at M/s SM Automotive on 28.06.2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)