

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 5 July 2023 4:10 PM
To: Mei Kwan (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM23D204365/SME654H/C02/TOHHS & YORU REF: -
CC6/CTI23006670/Apa3, SMU872C, D.O.A 20/06/2023, TPP DIRECT SETTLEMENT
Attachments: SME875C.pdf

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Wednesday, July 5, 2023 12:36 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SNM23D204365/SME654H/C02/TOHHS & YORU REF: - CC6/CTI23006670/Apa3, SMU872C, D.O.A 20/06/2023, TPP DIRECT SETTLEMENT

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via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **assign LKK Auto on DS -SMU875C** soonest possible.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, July 4, 2023 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SME654H (OI : CTI - TBA) AND SMU875C (TP : LKK REF - CC6/CTI23006670/Apa3) on 20/06/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 875C at M/s HD Perfect Autowork Pte Ltd - Kaki Bukit on 27/06/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)