

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 3 July 2023 3:04 pm
To: assignments; Meng Yan (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd); Lim Gan Koon (Chris); Karen Tan; Eric Woo
Subject: FW: PRI for SNK 8558 G – Our Insured: SG 3077 Y on 27/06/2023 Our Ref: D23002279MFBP/SMRT/CL/TPD-1

Ref: BUS/06/23/5055

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SNK8558G
Insured: SG3077Y
Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 3 July 2023 11:45 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@stridespremier.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@stridespremier.com.sg>
Subject: Re: PRI for SNK 8558 G – Our Insured: SG 3077 Y on 27/06/2023 Our Ref: D23002279MFBP/SMRT/CL/TPD-1

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign M/s LKK Mohamad Taufikh Bin Hamid to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 3 Jul 2023 at 10:01, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: BUS/06/23/5055

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG3077Y as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Monday, 3 July 2023 9:41 am

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@stridespremier.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@stridespremier.com.sg>; claims@bifrotauto.com; claims_rar@bifrotauto.com; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: Re: PRI for SNK 8558 G – Our Insured: SG 3077 Y on 27/06/2023 Our Ref: D23002279MFBP/SMRT/CL/TPD-1

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the surveyor list please.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

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On Fri, 30 Jun 2023 at 14:27, Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg> wrote:

Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>



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and notify the sender immediately by return e-mail.

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Friday, June 30, 2023 1:06 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>
Subject: Accident involving SNK 8558 G & SG 3077 Y on 30/06/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, XQUISITE PRODUCTIONS to notify you of the aforesaid accident involving our client's vehicle SNK8558G and your insured's vehicle SG3077Y on 30/06/2023 at 0640hrs along PETIR ROAD TOWARDS DIARY FARM BEFORE PENDING ROAD

This serves as a **NOTICE** that we are claiming against SG3077Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (8854 7553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 30/06/2023

PRS ARRANGEMENT (Date & Time) : 03/07/2023 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

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