

Huey Yon (LKKAuto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 14 July 2023 11:06 AM
To: Huey Yon (LKKAuto)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

CDMPG23001608

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, 14 July 2023 8:17 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Pauline Soh <pauline.soh@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Dear Pauline,

Kindly provide us claim no.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, July 3, 2023 3:45 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, July 3, 2023 2:34 PM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Hi LKK,

Officer-in-Charge : TBA

Insured has not report. We will advise **Officer-in-Charge and Claims ref no.** later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Monday, 3 July 2023 2:26 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK**) to conduct the pre- repair survey.

Thank You

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, July 3, 2023 14:11

To: Siow Szelin <szelin.siow@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Dear Szelin

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim
Appraiser VP	Victor

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Monday, 3 July 2023 12:46 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 6073T DOA: 02.07.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SKK 8617E.](#)

Date of accident: [02/07/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SJL 6073T.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2](#) days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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