

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Jun 2023 16:46	Clm Veh Model Changed	(207441) DFSK EC35 (A).	[R] Chen Chee Kiong
2	06 Jun 2023 16:46	Clm Created	Reg No: GBM782J. Policy No: DMCG22014776. Acct Date: 2023/06/01. Claim Type: OD. Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Hong Seh Motors Pte Ltd (Lok Yang Road)	[R] Chen Chee Kiong
3	30 Jun 2023 14:07	Clm Submitted	52604.75.	[R] Chen Chee Kiong
4	30 Jun 2023 14:41	Ins Sent Back Est	Exceeded 14 days for OD submission	[I] Melody Teoh
5	30 Jun 2023 14:47	Clm Submitted	52604.75.	[R] Chen Chee Kiong
6	30 Jun 2023 15:00	Ins Sent Back Est	Exceeded 14 days for OD submission	[I] Melody Teoh
7	30 Jun 2023 15:24	Clm Submitted	52604.75.	[R] Chen Chee Kiong
8	30 Jun 2023 21:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Melody Teoh
9	30 Jun 2023 21:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/11	[I] Melody Teoh
10	30 Jun 2023 21:00	Adj Mandate Set	Approved:0.00.	[I] Melody Teoh
11	03 Jul 2023 11:20	Clm Registration Modified	Excess: -> 2500.00.	[I] Foo Ai Ngoh
12	03 Jul 2023 11:35	Assignment 1st Accessed		[A] HUEY YON
13	03 Jul 2023 17:43	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] NA MENG YAN
14	06 Jul 2023 10:39	Adj Rpt Initiated		[A] HUEY YON
15	06 Jul 2023 13:41	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/07/11	[A] HUEY YON
16	06 Jul 2023 13:41	Adj Mandate Request	Cur Req:45760.48:damages consistent.repair cost economical. The brake and steering system to be advised again. We have not authorise repair.	[A] HUEY YON
17	07 Jul 2023 17:22	Adj Mandate Request Cancelled		[A] HUEY YON
18	07 Jul 2023 17:24	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/07/11	[A] HUEY YON
19	07 Jul 2023 17:24	Adj Mandate Request	Cur Req:45760.48:damages consistent.repair cost economical. The brake and steering system to be advised again. We have not authorise repair.	[A] HUEY YON
20	07 Jul 2023 17:26	Adj Mandate Request Cancelled		[A] HUEY YON
21	07 Jul 2023 17:26	Adj Mandate Request	Cur Req:45760.48:damages consistent.repair cost economical. We have not authorise repair.	[A] HUEY YON
22	18 Jul 2023 09:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/11. Mandate Remarks: Please take photos as evidence for the chassis alignment and securing area for the electrical vehicle and diagnostic tools	[I] Foo Ai Ngoh
23	18 Jul 2023 09:38	Adj Mandate Set	Approved:45760.48:Please take photos as evidence for the chassis alignment and securing area for the electrical vehicle and diagnostic tools	[I] Foo Ai Ngoh

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2976268	06 Jun 2023 16:46:57	OD/TP Case (Repairer)	Motor	Hong Seh Motors Pte Ltd (Lok Yang Road)	Hong Seh Motors Pte Ltd (Lok Yang Road)	GBM782J		xx.xx
2976278	06 Jun 2023 16:50:44	CMF LITE (OD)	TrueSight-CMF	ERGO Insurance Pte. Ltd. (CMF)	ERGO Insurance Pte. Ltd. (HQ)	GBM782J	CLEAN CITY(1995)PTE LTD	xx.xx
2989080	30 Jun 2023 14:09:37	Video Upload	Motor	ERGO Insurance Pte. Ltd. (HQ)	ERGO Insurance Pte. Ltd. (HQ)	GBM782J	Chen Chee Kiong	xx.xx

2992579	06 Jul 2023 10:39:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBM782J		11.00
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