

Mei Kwan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 5 July 2023 10:48 AM
To: Meng Yan (LKK Auto); assignments; Admin A
Cc: MT_Claim_SG
Subject: REF: 23/23/23/VC05/027626- Direct Settlement (TP) - Accident Involving SMX7575G & YN7557U - DOA 29/06/2023
Attachments: YN7557U.pdf

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

OI GIA report attached.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, July 3, 2023 10:45 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (TP) - Accident Involving SMX7575G & YN7557U - DOA 29/06/2023

Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, July 3, 2023 7:25 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement (TP) - Accident Involving SMX7575G & YN7557U - DOA 29/06/2023

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, July 3, 2023 7:23 AM

To: derek.oh@inchape.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement (TP) - Accident Involving SMX7575G & YN7557U - DOA 29/06/2023

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Derek,

Our insured has not lodged the report and we are unable to comment on liability yet.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Derek Oh <derek.oh@inchape.com.sg>

Sent: Friday, June 30, 2023 6:57 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (TP) - Accident Involving SMX7575G & YN7557U - DOA 29/06/2023

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YN7557U** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 6631 1860 / 9847 6171** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,
Derek Oh
TPR Team, Claims Dept
E: derek.oh@inchcape.com.sg

Important: This e-mail and all information contained in or attached to it (the "Information"), is for information purposes only, may be confidential and/or legally privileged and is the intellectual property of one of the companies of the Inchcape group ("Inchcape") or third parties. Access to the Information by anyone other than the intended recipient is unauthorised and any disclosure, copying or redistribution is prohibited and may be unlawful. If you have received this email in error, please notify the sender immediately and permanently delete the message and any attachments or copies. Inchcape may monitor all e-mail activity and content in accordance with UK legislation, to maintain system performance and appropriate business usage. The contents of this email may also need to be disclosed under data protection legislation. E-mail transmission cannot be guaranteed to be secure or free from errors, omissions, viruses or unforeseen delay. Inchcape accepts no responsibility for any such errors, omissions, viruses or delays, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose. To the extent that this e-mail is not an official communication of Inchcape, the sender is acting neither as an agent, representative nor in any other capacity for or on behalf of Inchcape.

Inchcape PLC is registered in England No. 609782 with its registered office at 22a St. James's Square, London, SW1Y 5LP. Version 13
