

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 July 2023 10:36 AM
To: Pei Ying; Rajes (LKK Auto)
Cc: SUR; assignments
Subject: RE: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Dear Pei Ying,

As instructed by our client , please proceed to repair the **insured vehicle SMC 1359P. Part by part repair. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pei Ying <peiyong@smemotor.com.sg>
Sent: Friday, June 30, 2023 1:37 PM
To: Motor Claims <motorclaims@sg.gaig.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Cc: Lok, Jasmine <jasmine.lok@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Hi,

Vehicle is currently not in workshop.

Thank you.

On 30/6/2023 1:34 pm, Motor Claims wrote:

Dear Pei Ying,

Please advise whether vehicle is currently in the workshop as per your email dated 28 Jun 2023.
Thank you.

Dear Rajes,
FYI.

Regards

Jocelyn Teng Executive, Claims | P: +65 6804 7866 | jocelyn.teng@sg.gaig.com



Moody's
A1 (Good)
Published April 2022

Standard & Poor's
A+ (Strong)
Affirmed March 8, 2022

Claims
Temasek
Centenn
039190

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: 30 June 2023 10:52 AM

To: Motor Claims <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: [External] RE: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Dear Jocelyn,

Thank you for the assignment.
Please be informed that vehicle not in the workshop.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teng, Jocelyn <jocelyn.teng@sg.gaig.com> **On Behalf Of** Motor Claims

Sent: Wednesday, June 28, 2023 4:58 PM

To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; peiying@smemotor.com.sg

Cc: Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Our ref: CLMOMVP000001356

Without Prejudice

Dear Pei Ying,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for OD survey.

Thank you.

Regards

Jocelyn Teng Executive, Claims | P: +65 6804 7866 | jocelyn.teng@sg.gaig.com



A+ (Superior)
Affirmed December 3, 2021

Moody's
A1 (Good)
Published April 2022

Standard & Poor's
A+ (Strong)
Affirmed March 8, 2022

Claims
Temasek
Centenn
039190

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

-----Original Message-----

From: Pei Ying <peiying@smemotor.com.sg>

Sent: 28 June 2023 11:32 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] OWN DAMAGE CLAIM FOR SMC1359P

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently in workshop. Pls note that the loss of use form is attached inside as well

Thanks

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