

## Veron Chen (LKKAuto)

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**From:** Lok, Jasmine <jasmine.lok@sg.gaig.com>  
**Sent:** Wednesday, 5 July 2023 10:23 AM  
**To:** Veron Chen (LKKAuto); Rajes (LKK Auto); SUR; assignments  
**Subject:** RE: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P  
**Attachments:** SMC 1359P preli revised.pdf

Dear Veron,

Please proceed to authorize repair for the sum of \$3,295.50 (part by part) with check items to be verified and confirmed.

Excess applicable is \$500.00

Thank you

Best Regards

Jasmine Lok, Claims | P. +65 6804 6059 | [jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)



Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**

**Moody's**  
**A1 (Good)**

**Standard & Poor's**  
**A+ (Strong)**

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** 05 July 2023 9:00 AM  
**To:** Rajes (LKK Auto) <rajes@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Lok, Jasmine <jasmine.lok@sg.gaig.com>  
**Subject:** [External] FW: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Dear Jocelyn,

Any update on approval?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, July 4, 2023 9:35 AM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lok, Jasmine <[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)>

**Subject:** RE: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Dear Jocelyn,

Enclosed preliminary revised of vehicle SMC 1359P

Date of survey: 3/7/2023

Number of days (estimated) : 4 days

**Part by part repair as there is no 2<sup>nd</sup> hand parts available.**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Friday, June 30, 2023 10:52 AM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lok, Jasmine <[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)>

**Subject:** RE: GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Dear Jocelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teng, Jocelyn <[jocelyn.teng@sg.gaig.com](mailto:jocelyn.teng@sg.gaig.com)> **On Behalf Of** Motor Claims

**Sent:** Wednesday, June 28, 2023 4:58 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg)

**Cc:** Lok, Jasmine <[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)>

**Subject:** GAI Ref: CLMOMVP000001356 - OWN DAMAGE CLAIM FOR SMC1359P

Our ref: CLMOMVP000001356

Without Prejudice

Dear Pei Ying,

Noted on your request, we will survey on a without prejudice basis.

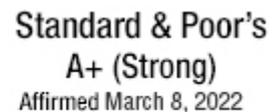
Aside to LKK,

Please accept assignment for OD survey.

Thank you.

Regards

Jocelyn Teng Executive, Claims | P: +65 6804 7866 | [jocelyn.teng@sg.gaig.com](mailto:jocelyn.teng@sg.gaig.com)



Claims | [GAIG.com](http://GAIG.com)  
Temasek Avenue  
Centennial Tower  
039190

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

-----Original Message-----

From: Pei Ying <[peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg)>

Sent: 28 June 2023 11:32 AM

To: Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

Subject: [External] OWN DAMAGE CLAIM FOR SMC1359P

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently in workshop. Pls note that the loss of use form is attached inside as well

Thanks

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