

## Meng Yan (LKK Auto)

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**From:** Grace Ng <grace.ng@hlas.com.sg>  
**Sent:** Wednesday, 28 June 2023 1:33 pm  
**To:** tlmautomobile@tlmotor.com.sg; assignments  
**Subject:** RE: Third party survey - SLK7048S Your insured: SKV4897G (HL Assurance) DOA: 25.06.2023 - HLAS's REF: MPC04332/GN

Hi LKK

Please handle survey

Best Regards,  
Grace Ng (Ms)  
Senior Claims Specialist  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057  
T +65 6922 6017 | F +65 6224 1923  
[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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**From:** HLAS Claims  
**Sent:** Wednesday, 28 June 2023 1:26 pm  
**To:** Grace Ng <grace.ng@hlas.com.sg>  
**Subject:** FW: Third party survey - SLK7048S Your insured: SKV4897G (HL Assurance) DOA: 25.06.2023 - HLAS's REF: MPC04332/GN

Dear Grace,

FYNA.

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6702 0202 / F +65 6224 1923

[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) [<mailto:tlmautomobile@tlmotor.com.sg>]

**Sent:** Wednesday, 28 June 2023 9:20 am

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** 'Patricia Tan (Tan Lim)' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>

**Subject:** RE: Third party survey - SLK7048S Your insured: SKV4897G (HL Assurance) DOA: 25.06.2023 - HLAS's REF: MPC04332/GN

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

We would like to have Vicom Ltd (VICOM) as our surveyor.

Can we have the Vicom Ltd (VICOM) surveyor to give us a call at 6858 5151.

Thank you & regards

*Jeff*

**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 802  
Fax: 6858 0877  
1 Defu Lane 6 Singapore 539365  
Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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**From:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>  
**Sent:** Tuesday, June 27, 2023 5:52 PM  
**To:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg); Grace Ng <[grace.ng@hlas.com.sg](mailto:grace.ng@hlas.com.sg)>  
**Cc:** [pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)  
**Subject:** FW: Third party survey - SLK7048S Your insured: SKV4897G (HL Assurance) DOA: 25.06.2023 - HLAS's REF: MPC04332/GN  
**Importance:** High

## **WITHOUT PREJUDICE**

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070	<b>2) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221
<b>3) Vicom Ltd (VICOM)</b> Tel: 6455 5358 Fax: 6452 6621	<b>4) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>5) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283	<b>6) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155
<b>7) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.  
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Grace, copied herein.

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

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***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) [<mailto:tlmautomobile@tlmotor.com.sg>]

**Sent:** Tuesday, 27 June 2023 4:51 pm

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** 'Patricia Tan (Tan Lim)' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>

**Subject:** Third party survey - SLK7048S Your insured: SKV4897G (HL Assurance) DOA: 25.06.2023

**Importance:** High

**WITHOUT PREJUDICE**

Without Prejudice

Your ref: - SKV4897G

Our ref: - SLK7048S

DOA: 25.06.2023

Dear Sir/Mdm,

We refer to the above matter.

Enclosed is the SAS report for your perusal.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

Thank you & regards



**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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