

Shiau Chan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 5 July 2023 4:21 PM
To: Shiau Chan (LKKAuto)
Cc: MT_Claim_SG; SUR
Subject: RE: OREF: 22/23/23/VC05/027566 (Charmaine's case) - FW: Re: GBK1026M (Own Damage Claim) - Reminder

Lonpac External - General

Lonpac External - General

Dear Shiau Chan,

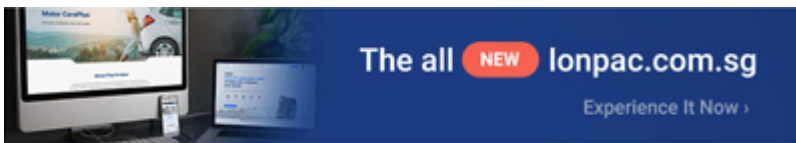
Please proceed to authorize repair at \$34,478.58 including check items \$16,506.95 before GST & Excess.

Check items to be confirmed. Section I Excess is \$600.00

Please attempt lump sum with workshop.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, July 5, 2023 11:35 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: OREF: 22/23/23/VC05/027566 (Charmaine's case) - FW: Re: GBK1026M (Own Damage Claim) - Reminder

Lonpac External - General

Dear Sir/Madam,

Re-send.

Enclosed herewith 2nd preliminary advice of GBK 1026M.
We have not authorise repair.

Kindly advise the **REAR STORAGE BOX ASSY with insurer policy**, authorisation and excess if apply.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, July 3, 2023 3:20 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: OREF: 22/23/23/VC05/027566 (Charmaine's case) - FW: Re: GBK1026M (Own Damage Claim) - Reminder

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBK 1026M.
Pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, June 28, 2023 9:28 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: OREF: 22/23/23/VC05/027566 (Charmaine's case) - FW: Re: GBK1026M (Own Damage Claim) - Reminder

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, June 27, 2023 4:33 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OREF: 22/23/23/VC05/027566 (Charmaine's case) - FW: Re: GBK1026M (Own Damage Claim) - Reminder

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: chin <chin@modernautomotive.com.sg>

Sent: Tuesday, June 27, 2023 4:30 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Re: GBK1026M (Own Damage Claim) - Reminder

Dear Sir

Please reply to our email dated 22 June 2023.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: chin <chin@modernautomotive.com.sg>
Sent: Thursday, 22 June 2023 11:45 am
To: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: Re: GBK1026M (Own Damage Claim)

Dear Sir

We refer to the above vehicle.

This vehicle will be claiming under own damaged.

Vehicle is currently in our workshop and it was badly damaged.

To expedite the job, we hope to choose LKK Auto Consultant to survey the vehicle.

Please advise.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720