

TEO Kitty

From: Kitty TEO <kitty.teo@hsbc.com.sg>
Sent: Wednesday, June 21, 2023 12:35 PM
To: Caroline
Cc: Charles Hoon; Yvonne ANG; assignments; SUR; Hsiao Tong (LKKAUTO); Veron Chen (LKKAUTO)
Subject: [EXTERNAL] REQUEST RE-INSPECTION - S3M04HN0 - YOUR REF : AP/2023/005329 - ACCIDENT INVOLVING SHD4728S & SND2877L ON 04.01.2023

Without Prejudice

We would like to conduct a re-inspection of your client's vehicle SND2877L. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

Warmest Regards

Kitty Teo

Associate | Motor
HSBC Life (Singapore) Pte Ltd
20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City,
Singapore 117439

E-mail: kitty.teo@hsbc.com.sg

Mailing address: Robinson Road P.O.Box 1094, Singapore 902144
Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

From: Caroline <caroline@apl.com.sg>
Sent: Tuesday, June 20, 2023 5:34 PM
To: Kitty TEO <kitty.teo@hsbc.com.sg>; Yvonne ANG <yvonne.ang@hsbc.com.sg>; Saw Theng KHOR <saw.theng.khor@hsbc.com.sg>; Vale OH <vale.oh@hsbc.com.sg>
Cc: Charles Hoon <charles@apl.com.sg>
Subject: EXTERNAL: RE: REQUEST LOD - S3M04HN0 - FW: CT23010054 || Lawyer letter - Accident involving SND2877L & SHD4728S DOA: 04 JAN 2023
Importance: High

This Message Is From an External Sender

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please revert with an offer in order for us to proceed further.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC
151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876
T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg
Singapore UEN No.: 201939937D

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From: Caroline
Sent: Thursday, 8 June 2023 11:47 am
To: Kitty TEO <kitty.teo@hsbc.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>
Subject: RE: REQUEST LOD - S3M04HN0 - FW: CT23010054 || Lawyer letter - Accident involving SND2877L & SHD4728S DOA: 04 JAN 2023

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

It has passed the NIMA Protocol Period since we sent out our Letter of Demand.

Please revert with an offer in order for us to proceed further.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Caroline Secretary to Mr Charles Hoon

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151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876
T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg
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From: Caroline
Sent: Friday, 10 March 2023 9:45 am
To: Kitty TEO <kitty.teo@hsbc.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>

Subject: RE: REQUEST LOD - S3M04HN0 - FW: CT23010054 || Lawyer letter - Accident involving SND2877L & SHD4728S DOA: 04 JAN 2023

Without Prejudice

Dear Kitty

Please find the attached documents as requested.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Caroline Secretary to Mr Charles Hoon

A P Law Practice LLC
151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876
T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg
Singapore UEN No.: 201939937D

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From: Kitty TEO <kitty.teo@hsbc.com.sg>
Sent: Thursday, 9 March 2023 9:50 pm
To: Caroline <caroline@aplp.com.sg>
Subject: REQUEST LOD - S3M04HN0 - FW: CT23010054 || Lawyer letter - Accident involving SND2877L & SHD4728S DOA: 04 JAN 2023

WITHOUT PREJUDICE

Dear Caroline,

Please provide us the full set of your LOD.

Warmest Regards

Kitty Teo
Associate | Motor
Claims | HSBC Life (Singapore) Pte. Ltd.
20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City,
Singapore 117439

Email: kitty.teo@hsbc.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Sent: Tuesday, February 28, 2023 11:19 AM
To: SG AXA CLAIMS - HSBC <cl.cd@mail.life.hsbc.com.sg>

Subject: [EXTERNAL] CT23010054 || Lawyer letter - Accident involving
SND2877L & SHD4728S DOA: 04 JAN 2023

Dear HSBC,

Please find the attached LOD from the 3P lawyer.

For your attention, please.

Thank you.

Regards

Hanis

Fleet Insurance
Hotline Contact No: 6550 8768
ComfortDelGro, PMG

#ComfortUnited, Together We Can Overcome

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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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