

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 4 July 2023 3:39 pm
To: Hock Wah Motor Pte Ltd
Cc: Admin A
Subject: RE: TP CLAIM_SLK2164Y & EY1119U_DOA: 25/06/2023 *** LKK
REF:CC6/AIG23006400/Uya3

Dear Anysia,

We refer to your email below.

Pls be informed that BOLA 5 applicable to this accident. Kindly advise your client to convert to OD claim. Thank you.

With warmest regards,
EzLyna

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, July 3, 2023 5:40 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLK2164Y & EY1119U_DOA: 25/06/2023 *** LKK REF:CC6/AIG23006400/Uya3

Dear EzLyna

Our client's did not have any scene photo and in-car camera.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 3 July 2023 1:32 pm
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SLK2164Y & EY1119U_DOA: 25/06/2023 *** LKK REF:CC6/AIG23006400/Uya3

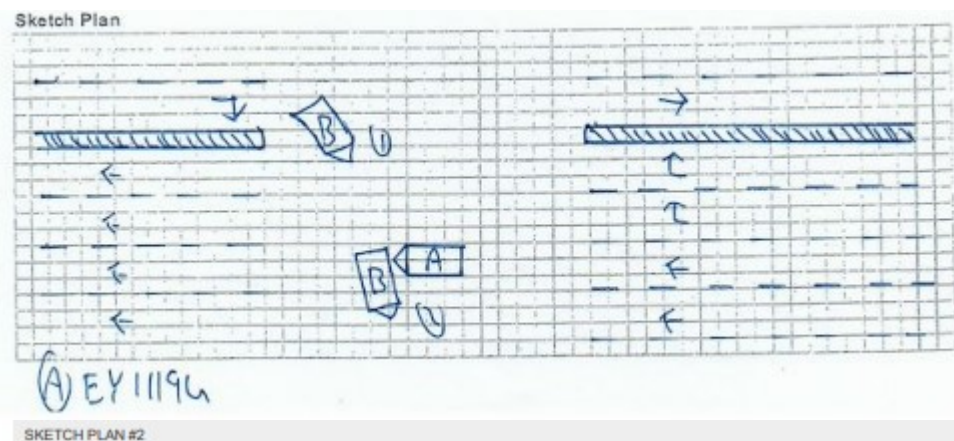
Without Prejudice

Dear Anysia

ACCIDENT INVOLVING EY1119U AND SLK2164Y ON 25.06.2023

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.



Describe Circumstances of the Accident

- ① Traffic light is in green and cars is driving straight.
- ② All of a sudden 'B' vehicle turn right without waiting for green arrow, resulted an collision to my car front.
- ③ We exchange detail.

As per our principal's instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply. Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, June 30, 2023 9:40 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SLK2164Y & EY1119U_DOA: 25/06/2023 *** LKK REF:CC6/AIG23006400/Uya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, June 30, 2023 9:17 AM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_SLK2164Y & EY1119U_DOA: 25/06/2023

Dear Sir/Mdm

Attached herewith our client's GIA report with estimate bill claim against AIG's insured EY1119U.

Please revert on liability and arrange survey.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg