

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 17 July 2023 2:33 PM  
**To:** Alfred Toh; SUR  
**Cc:** Claims Dept of CTI; Pauline Tham  
**Subject:** RE: Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023 - SNM23D204345/C02/GBE9863S/TOHHS  
**Attachments:** GBJ236K IA.pdf

Dear Alfred,

Enclosed herewith preliminary advice of GBJ 236K.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, July 17, 2023 11:25 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** RE: Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023 - SNM23D204345/C02/GBE9863S/TOHHS

Dear Alfred,

Please be informed that I still can't find the case in EZclaims. Kindly check.



Home / Case management / Claim management

## Case Inquiry

Vehicle No.

GBJ236

Accident Date

Start date To End date

Search

## Dashboard



0

Estimate Cost



4

Final Survey Report



0

Final Adjust



0

Total Loss

## Case Management

<input type="checkbox"/>	Case No.	Claim No.	Claimant No.	Vehicle No.	Accident Date	Workshop Name	Survey
No Data							

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, July 14, 2023 3:48 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** RE: Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023 - SNM23D204345/C02/GBE9863S/TOHHS

**Message Classification: Confidential**

Hi Shiao Chan

Ezclaims has been created.

Attach herewith the accident reports for your attention and further assistance.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, July 14, 2023 11:29 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023 - SNM23D204345/C02/GBE9863S/TOHHS

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Dear Alfred,

Kindly assist to create claim via EZClaims.

Best Regards,

**Shiao Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Friday, June 23, 2023 10:26 AM  
**To:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>; Spark Car Care <[SparkARC@comfortdelgro.com](mailto:SparkARC@comfortdelgro.com)>; Kelvin Su Khai Wen <[kelvinsukwen@cdge.com.sg](mailto:kelvinsukwen@cdge.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023 - SNM23D204345/C02/GBE9863S/TOHHS

**WITHOUT PREJUDICE**

Dear Sun Pin

Contents of your email noted. (please note that your client's vehicle should read as **GBJ236K**.)

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey. (**email below refers**) assignment via ezclaims.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Oi Sun Pin <[OiSunPin@cdge.com.sg](mailto:OiSunPin@cdge.com.sg)>  
**Sent:** Thursday, June 22, 2023 10:25 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Spark Car Care <[SparkARC@comfortdelgro.com](mailto:SparkARC@comfortdelgro.com)>; Kelvin Su Khai Wen <[kelvinsukwen@cdge.com.sg](mailto:kelvinsukwen@cdge.com.sg)>  
**Subject:** Request for Third party Motor Claim Survey GBH236K DOA: 19/06/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We would like to choose Kenneth Kong (LKK) to conduct the survey.

Vehicle in workshop - CDG Braddell. (205 Braddell Rd)

Your soonest reply is appreciated.

Please do not hesitate to contact us if you need further info

Thanks & regards,  
Sun Pin

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