

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 18 July 2023 11:18 AM
To: Jie Si Neo; assignments; SUR
Cc: Josephine Wong
Subject: RE: PRS FOR SKE4444U ; EQI REF: DM23HO01334/JW (GBF8827Z)
Attachments: SKE4444U IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SKE 4444U.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, June 22, 2023 4:04 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: RE: PRS FOR SKE4444U ; EQI REF: DM23HO01334/JW (GBF8827Z)

Dear Sir/mdm,

Thank you for the assignment.
Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Thursday, June 22, 2023 2:37 PM
To: assignments <assignments@lkkauto.com>
Cc: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: PRS FOR SKE4444U ; EQI REF: DM23HO01334/JW (GBF8827Z)

Dear Sirs,

Please assist this PRS.

OIC is Josephine Wong, copied in.

Attached are the necessary documents. Our insured has not reported yet.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Foo Song Jun <songjun.foo@ow.sg>

Sent: Thursday, 22 June 2023 1:58 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>

Subject: RE: <new PRS>FW: PRI - SKE4444U CLAIMING AGAINST GBF8827Z (EQ), DOA: 19/06/2023

Dear Jie si Neo

We choose LKK Auto Consultants Pte Ltd

Thank you

Foo Song Jun (Mr.)

Motor Claims Officer

Office : (+65) 6481 1522

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

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From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Thursday, June 22, 2023 1:53 PM

To: Foo Song Jun <songjun.foo@ow.sg>

Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: RE: <new PRS>FW: PRI - SKE4444U CLAIMING AGAINST GBF8827Z (EQ), DOA: 19/06/2023

WITHOUT PREJUDICE

Dear Mr Foo,

Our insured has not reported the accident yet.

Please provide copy of your client's GIA report/draft report/ time of accident for us to register claim and arrange survey.

Meanwhile, below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | fax 65 6223 4190

www.eqinsurance.com.sg



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Thank you.

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Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Neo Jie Si
Senior Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Foo Song Jun <songjun.foo@ow.sg>
Sent: Thursday, 22 June 2023 10:22 AM
To: motor claims <motorclaims@eqinsurance.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: PRI - SKE4444U CLAIMING AGAINST GBF8827Z (EQ), DOA: 19/06/2023

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

***Vehicle is not in the workshop**

Thank you.

Best Regards,

Thank you
Foo Song Jun (Mr.)
Motor Claims Officer
Office : (+65) 6481 1522

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

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Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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