

## Meng Yan (LKK Auto)

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**From:** Renee Sia (LKK Auto)  
**Sent:** Wednesday, 21 June 2023 6:06 pm  
**To:** ENG HUEY NI; assignments  
**Cc:** SUR  
**Subject:** Fw: ORef: 22/23/23/VC05/026884 - Paper re-survey on SMK1458U ; DOA: 24.1.2023  
**Attachments:** Claim Document.pdf

Dear Huey Ni,

Thank you for the email.

Dear Assignment Team,

Kindly assist.

Thank you.

Best Regards,  
Renee | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, June 21, 2023 5:49 PM  
**To:** Renee Sia (LKK Auto) <reneesia@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** ORef: 22/23/23/VC05/026884 - Paper re-survey on SMK1458U ; DOA: 24.1.2023

## Lonpac External - Confidential

## Lonpac External - Confidential

Hi Renee,

Please forward the case to your relevant surveyor to conduct paper re-survey and let us have the report soon.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Wednesday, June 21, 2023 12:49 PM

**To:** ENG HUEY NI <hneng@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** FW: PRI Arrangement for SMK 1458 U - TOYOTA WISH

## Lonpac External - General

Hi Huey Ni,

22/23/23/VC05/026884

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Wednesday, June 21, 2023 12:24 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRI Arrangement for SMK 1458 U - TOYOTA WISH

Dear Officer

Our office is acting on behalf of our client whose is the owner of vehicle .

We understanding your insured, had met a motor accident with our client of the aforesaid accident and we are of the view that your insured is liable of this accident.

In view of this, we have therefore tabled the claims below and if you are agreeable to the amount, please prepare a cheque payment to **AUBURN AUTO PTE. LTD.** and send to no.

Cost of Repairs	\$ 12,500.00
Loss of Rental (13 days x \$140)	\$ 1,840.00
Survey Fee	\$ 961.00
LTA	\$ 26.75
Total	<b>\$ 15,307.75</b>

We have attached the necessary document for your perusal.

Regards.

Jackie Koh  
Admin Officer

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 15 February, 2023 6:38 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>  
**Subject:** FW: PRI Arrangement for SMK 1458 U - TOYOTA WISH

## Lonpac External - General

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>  
**Sent:** Tuesday, February 14, 2023 6:52 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: PRI Arrangement for SMK 1458 U - TOYOTA WISH

Dear Officer,

Kindly assist to arrange for re-inspection for the mentioned vehicle.

Thank you.

Regards,

Jackie Koh

Admin

Benzrally Consultancy Firm

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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Tuesday, 7 February 2023, 10:37

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRI Arrangement for SMK 1458 U - TOYOTA WISH

Dear Officer,

We disagree to engage your list of surveyors.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh

Admin

Benzrally Consultancy Firm

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 7 February, 2023 10:25 AM

**To:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: PRI Arrangement for SMK 1458 U - TOYOTA WISH

## Lonpac External - General

Our Ref: 22/23/23/VC05/026884 ( Huey Ni's case)

Dear Jackie,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Tuesday, 7 February 2023 10:07 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** PRI Arrangement for SMK 1458 U - TOYOTA WISH

Dear Officer,

Kindly assist to arrange PRI for our client's vehicle.

3P VEH NO – YP 6938 A  
DOA – 24/01/2023  
3P INS – LONPAC

Contact : Mason 8611 8998  
Location: Auburn Pte Ltd  
176 Sin Ming Drive #04-18  
Sin Ming Autocare  
Singapore 575721

Thank you.

Regards,

Jackie Koh  
Admin  
Benzrally Consultancy Firm